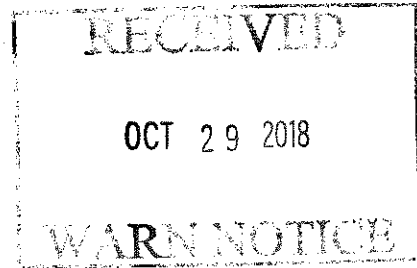




October 29, 2018

Via E-Mail: warn-notice@dwd.in.gov

Indiana Department of Workforce Development
Dislocated Worker Unit
10 N. Senate Avenue
Indianapolis, IN 46204-2277



Re: Alorica Inc.
1800 Fort Harrison Road, #23
Terre Haute, IN 47804

To Whom It May Concern:

This letter is being issued in accordance with the Worker Adjustment and Retraining Notification Act (WARN) to notify you that Alorica, Inc. (Alorica) will be permanently closing the facility located at 1800 Ft. Harrison Road, #23, Terre Haute, IN 47804 on December 29, 2018. This closing will result in the displacement of 195 positions.

All affected employees who remain employed with the Company through their designated end date will be paid per their regular work schedule and receive benefits for which they are eligible through the end of the 60-day WARN notice period.

Affected positions consist of the following:

Title	Total
HR.HR.Coordinator	1
HR.Talent Acquisition.Recruiter	1
HR.Talent Acquisition.Sr.Recruiter	1
HR.Talent Acquisition.Recruiting	1
Operations.Training.Trainer.	2
Operations.Training.Organizational Performance Specialist.	1
IT.Desktop Support.Associate.	1

Title	Total
Operations.Operations.Site Director.	1
Operations.Operations.CSR - Leadership Intern.	10
Operations.Operations.Customer Service Representative.	165
Operations.Operations.Team Manager.	7
Operations.Operations.CSR - Lead.	1
Operations.Operations.Manager.	2
IT.Desktop Support.Supervisor.	1

*Names of affected employees available upon request. Alorica's SITE operation is closing due to business needs and operational efficiencies. All affected employees and the appropriate agencies are being notified today, October 29, 2018. Bumping rights do not exist.

Please direct any questions or requests for additional information to Shari Cornish, Director, Human Resources, via e-mail at Shari.Cornish@alorica.com.

Respectfully,

Brady Burton
Vice President, Human Resources – North America
CC: *Mayor Duke Bennett, Terre Haute, IN*