

From: Summer Lord [<mailto:summer.lord@alorica.com>]
Sent: Thursday, July 25, 2019 2:15 PM
To: Roger Feldhaus <rfeldhaus@tap.lafayette.in.us>
Subject: Alorica Lafayette



July 25, 2019

Via E-Mail: rfeldhaus@tap.laf.in.us

Roger Feldhaus– Executive Director
Indiana Department of Workforce Development
976 Mezzanine Dr Suite C
Lafayette, IN 47905
Phone: (765) 477-1710

Re: Alorica Inc. Location Closure
181 Sagamore Parkway S
Lafayette, IN 47905

To Whom It May Concern:

This letter is being issued in accordance with the Worker Adjustment and Retraining Notification Act (WARN) to notify you that Alorica, Inc. (Alorica) will be permanently closing the facility located at 181 Sagamore Parkway S, Lafayette, IN 47905 between September 27 - October 31, 2019. This closing will result in the displacement of 147 positions.

All affected employees who remain employed with the Company through their designated end date will be paid per their regular work schedule and receive benefits for which they are eligible through the end of the 60-day WARN notice period.

Affected positions consist of the following:

Title	Total
HR Sr Generalist	1
Operations Quality Assurance	3
Receptionist	1
IT Desktop Support Associate	2
Operations Customer Service Representative	122
Operations Site Director	1
Operations Training Manager	1

Title	Total
Operations Trainer	1
Operations Manager	2
Operations Team Manager	10
Operations Workforce Associate	2
Talent Acquisition Sr. Recruiter	1
Talent Acquisition Recruiter	1

*Names of affected employees available upon request.

Alorica's Lafayette, IN operation is closing due to business needs.

All affected employees and the appropriate agencies are being notified today, July 25, 2019. Bumping rights do not exist.

Please direct any questions or requests for additional information to Summer Lord via e-mail at summer.lord@alorica.com.

Respectfully,

A handwritten signature in black ink, appearing to read "Brady Burton".

Brady Burton
Vice President, Human Resources Operations

CC: **Tony Roswarski**