



# COMMUNITY HEALTH WORKER (CHW) WORKGROUP

CHAIR: JUDY HASSELKUS, INDIANA DEPARTMENT OF WORKFORCE DEVELOPMENT

CO-CHAIR: LAURA HEINRICH, INDIANA STATE DEPARTMENT OF HEALTH

**January 18<sup>th</sup>, 2018**





# **APPROVAL OF PREVIOUS MEETING MINUTES AND ROLL CALL**





# CONTINUATION: REPORT OUT OF EXISTING TRAINING PROGRAMS

*KELLIE MEYER, HEALTHVISIONS MIDWEST*



# HealthVisions Midwest

Building Healthy Communities Together since 1998

Offices in Hammond, Fort Wayne, East St. Louis

Presented by: Kellie Meyer

January 18, 2018



# The HealthVisions Mission

Advocate for the poor and powerless  
Nurture and foster leadership  
Develop and facilitate partnerships  
Address systemic community health needs  
Advance environmental health



# Certified Community Health Worker Training

Approved by INCHWA  
(Indiana Community Health Worker Association)



# CCHW Training Overview

Defining Roles, Advocacy and Cultural Sensitivity  
Professionalism  
Introduction to Public Health  
CCHW Core Competencies  
Communication Skills  
Motivational Interviewing  
Customer service in health care  
Goal setting with Clients  
Confidentiality and HIPPA  
Fundamentals of Leadership  
Conflict Resolution Skills  
Client-Centered Counseling for Behavior Change  
Stress Management  
Working with Groups and communities  
Emergency Preparedness



# CCHW Training At a Glance

Classroom hours: 40

Day 1	Day 2	Day 3	Day 4	Day 5
<ul style="list-style-type: none"> <li>• Role of CHWs, competencies, scope of practice</li> <li>• Evolution of CHWs Nationally and state</li> <li>• Intro to Public Health</li> <li>• Promoting Health Equity</li> <li>• Intro to Health Care and health policy</li> </ul>	<ul style="list-style-type: none"> <li>• Guiding Principles</li> <li>• Conducting Client Interviews</li> <li>• Client-Centered Counseling for Behavior Change</li> <li>• Care Management</li> <li>• Home Visiting</li> </ul>	<ul style="list-style-type: none"> <li>• Introduction to Chronic Disease Management</li> <li>• Promoting Health Eating and Active Living</li> <li>• Understanding Trauma and Supporting the Recovery of Survivors</li> <li>• Additional resources i.e. special speakers, targeted discussions</li> </ul>	<ul style="list-style-type: none"> <li>• Practicing Cultural Humility</li> <li>• Stress Management and Self Care</li> <li>• Conflict Resolution Skills</li> <li>• Emergency Planning</li> <li>• Financial Safeguards</li> </ul>	<ul style="list-style-type: none"> <li>• Facilitating Community Health Education Trainings</li> <li>• Group Facilitation &amp; Community Organizing</li> <li>• Professional Skills: Getting a Job, Keeping a Job and Growing on the Job</li> </ul>





# Training Process

- Meet admission criteria
- Detailed content overview
- Discussion and material application
- Activities to practice techniques and help participants increase knowledge and use of comfort level, team or group work
- In-depth review of materials and concepts
- Training and materials evaluation
- Testing and certification Process
- Recertification Process
- Co-learning opportunities



# Training adaptable

Adapted focus on chronic disease states and specialty health issues such as Diabetes, Behavioral Health, Maternal & Child, Lead, Opioid, HIV/AIDS, youth and more



# So what?

We have to be more than a training center to build healthy communities.



# So What?

## Department of Workforce Development

**“Developing a premier workforce that will allow Indiana employers to flourish and entice businesses from outside our state to relocate to Indiana.”**

Apprenticeships with Centers for Workforce Innovations

Skill-up 2

Submitted as Partner for Skill-up 3

Secondary and Post Secondary Certifications

Crosswalk

Identifying stakeholders and partners to create work experiences for professional development



# So what?

**Indiana State Department of Health**

**“To promote and provide essential public health services.”**

HV has had grants and contracts for Maternal & Child and BCCP for over 16 years  
part of 5 year REACH grant from the CDC

Partner on Safety Pin Grant

Developing training for recipients of Safety Pin

Working to Certify Trainers in disease specialty areas as CHWs (HIV/AIDS, Diabetes, etc.  
as well as EMS and Nurses)





# So what?

## Family and Social Services Administration

**“To develop, finance and compassionately administer programs to provide healthcare and other social services to Hoosiers in need in order to enable them to achieve healthy, self-sufficient and productive lives.”**

Trained CHWs as Navigators  
CHWs promoting Self-Management  
Integral part of Health Treatment Teams



# 80% of people with chronic disease relapse without support

Preparing Providers for this workforce



# Difficult to overcome stigma associated with any diagnosis

Using CHWs to eliminate barriers to accessing quality  
healthcare





# Team Building and Empowerment

Defining the role on the health treatment team



# Enhanced Care Coordination



# Job Descriptions and billable services

Provider Education

Newly published Billing Codes

How these will align with State priorities and funding streams



# On-going Education

Re-certification  
Certifying previously trained CHWs  
Continuing Education



# Thank you



**HealthVisions Midwest**

3700 179<sup>th</sup> Street

Hammond, IN 46323

219.844.2698 Ext. 105

[kmeyer@hvusa.org](mailto:kmeyer@hvusa.org)



# UPDATE ON FSSA CHW INITIATIVES

*DERRIS HARRISON, OFFICE OF MEDICAID POLICY AND PLANNING*





# DISCUSSION





# NEXT STEPS

*JUDY HASSELKUS, CHAIR*

*LAURA HEINRICH, CO-CHAIR*







# CLOSING AND ADJOURNMENT

*JUDY HASSELKUS, CHAIR*

*LAURA HEINRICH, CO-CHAIR*



# NEXT MEETING DETAILS

- Tuesday, February 13<sup>th</sup>
- 10:00am-11:30am
- Indiana Government Center South, Conference Room C