

August 2, 2018

VIA OVERNIGHT MAIL

Jennifer Long
Rapid Response Dislocated Worker Program Director
Dislocated Worker Unit
Indiana Department of Workforce Development
10 N. Senate Ave., Ste. SE312
Indianapolis, IN 46204

Mayor Joe Hogsett
City of Indianapolis – Mayor’s Office
2501 City-County Bldg.
200 E. Washington St.
Indianapolis, IN 46204

RE: Notice Pursuant to Worker Adjustment and Retraining Notification Act

Dear Mayor Hogsett and Ms. Long:

This letter is being issued in accordance with any possible obligation under the federal Worker Adjustment and Retraining Notification Act (“WARN”) to notify you that Charter Communications (“Charter”) will be ceasing operation of its Customer Service department at its facility located at 3030 Roosevelt Avenue, Indianapolis, Indiana 46218 (the “Facility”). The entire Facility will not be closed as a result of this action. As a result of this layoff action, we anticipate that 84 employees currently at the Facility will be terminated from Charter, with employee terminations expected to occur on August 28, 2018.

Because the Company is committed to providing as much advance notice as possible to the affected employees, all affected employees have been notified of their employment terminations as of June 28, 2018. Affected employees will have the option of applying for open positions at the company for which they are qualified and have an interest.

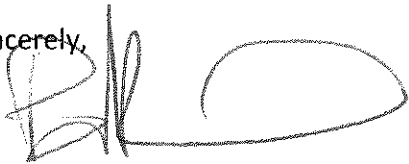
Enclosed herewith is a listing of all job titles of positions to be affected and the number of affected employees holding each such title. Pursuant to any possible obligation under WARN, notice is being provided simultaneously to the Indiana Department of Workforce Development and the chief elected local official by use of this letter.

Affected employees will be paid all wages and other benefits to which they are entitled (if any) through their date of termination. On or before the effective date of each employee's termination, Charter will provide information concerning benefits available under separate cover to eligible affected employees.

This action is expected to be permanent. None of the affected employees are represented by a union or any other collective bargaining representative. Because Charter does not recognize bumping rights for its employees, terminated employees are not permitted to displace remaining employees based on seniority or any other factor.

This notice is given based upon the best information available to Charter at this time. For further information regarding this matter, please contact Kathy Bryson at 704-206-2573.

Sincerely,

A handwritten signature in black ink, appearing to read 'P. Marchand', with a large, stylized flourish extending to the right.

Paul Marchand
Executive Vice President, Human Resources

Enclosure

CHARTER COMMUNICATIONS JOB TITLES OF EMPLOYEES AFFECTED BY EMPLOYMENT LOSS
3030 Roosevelt Avenue, Indianapolis, Indiana 46218

Job Title	Number of Employees in Job
Dir, Customer Service	1
Lead Billing	6
Mgr, Customer Service	1
Mgr, Human Resources	1
Rep 1, Cust Svc Billing	53
Rep 2, Cust Svc Billing	11
Rep 3, Cust Svc Billing	5
Sup, Customer Service	5
Trainer	1
Grand Total	84