

UI SIDES

→ SIMPLE. SMART. SECURE.

The Unemployment Insurance State Information Data Exchange System (UI SIDES) is a secure, electronic tool for employers to quickly, accurately, and securely respond to state unemployment insurance information requests.

BENEFITS

With UI SIDES, you don't have to be concerned about lost responses. You can be confident information has been submitted properly and timely.

- Offers a nationally standardized format for any size business. Designed for large employers and third-party administrators (TPAs), UI SIDES standardized the questions asked about a former employee. Whether you are doing business in five states or fifty, the same data is required.
- Handles details so employers can focus on business. The secure intuitive process puts time back in your day by eliminating time-consuming paper forms, which also saves personnel resources.
- Enhances the integrity of the UI process. UI SIDES reduces UI tax rate, improper payments and overpayments.



In the past when we came back from holiday breaks we had a voluminous amount of unemployment claim mail to open and process. This year, however, with unemployment insurance claim notices coming through SIDES, we received those claims

earlier through our automated system and were able to process and respond to them much faster. No delays receiving claims using the postal service and no delays with a manual process of opening and processing mail. *What a time saver!*

-Darla Iles,
Unemployment Division Manager
The Matrix Companies



HOW IT WORKS

States, employers, and TPAs determined a standard format for data elements included in a request and response for UI information. UI SIDES provides the model software for connecting to the SIDES Central Broker. Using web service transactions, UI SIDES ensures information is transferred directly and securely.

UI SIDES has multiple layers of security that require authentication certificates and encrypted records and files.

Available free of charge. Employers and TPA's simply provide internal IT system development to integrate SIDES.

Instructions, technical assistance and online training will be provided.



REQUIREMENTS

Employers and TPAs develop software to connect their internal IT systems to SIDES Central Broker, which routes requests and responses to the appropriate recipient.

UISIDES was developed using the open design, following the recognized industry standards. Each employer and/or TPA system is unique. Integrating UI SIDES will require changes to current IT systems and processes.

Detailed technical information is available at info.uisides.org.



BEST SUITED FOR

UI SIDES is best suited for employers and TPAs who typically deal with a large volume of UI information requests or those doing business in multiple states. While UI SIDES requires up-front integration resources, it has the potential to streamline the response processes, reducing paperwork, saving time and money.

Employers and TPAs who implement UI SIDES may wish to use the SIDES E-Response website in the interim while they complete interface programming.

To register for UI SIDES, contact the
NASWA SIDES Team at uisides@naswa.org

Follow us!



@UI_SIDES



[linkedin.com/company/ui_sides](https://www.linkedin.com/company/ui_sides)