



Eric Holcomb, Governor
State of Indiana

Division of Disability and Rehabilitative Services
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
1-800-545-7763

TO: Bureau of Developmental Disabilities Services and Bureau of Quality Improvement Services Stakeholders, which includes individuals, families, providers and case managers
FROM: Jessica L. Harlan-York, BQIS director
DATE: July 16, 2020
RE: Your input is needed – BQIS statewide perspectives on practices

The Division of Disability and Rehabilitative Services is requesting your input, ideas, and feedback to assist in guiding our work in improving our quality and compliance approach. Specifically, the Bureau of Quality Improvement Services, in partnership with the Bureau of Developmental Disabilities Services, has been working to build systems that ensure the health and safety of individuals while supporting individual choice and decision-making.

As part of this work, we are inviting all providers, case managers and direct support professionals to complete this anonymous survey to understand your experiences and perspectives on BQIS' current approach to quality and compliance, as well as ideas for improvement. The purpose of this anonymous survey is to understand how BDDS/BQIS can better support you in your work to meet the life goals and health and safety needs of individuals with intellectual and developmental disabilities. In addition, your responses will help shape our efforts to gather similar feedback from self-advocates and families, later this year.

The survey should take no more than 15 minutes to complete. Please click on the link below to complete the survey by **July 31, 2020**.

- Survey for case managers: [BQIS Living Well Case Manager Survey](#)
- Survey for providers: [BQIS Living Well Provider Survey](#)
- Survey for direct support professionals: [BQIS Living Well DSP Survey](#)

Thank you in advance for your participation and insight as we continue to support individuals to live their best lives.

