

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

MCE Name: Southeastrans  
Version: 2.0  
Report Name: Claims Processing Summary  
Report Code: MO-S1  
Submission Date: 04/30/2020  
Code Citation: IC 12-15-30.5-4 (a)(3)(C)

Experience Period >> 03/01/20-03/31/20

Item No.	Measure	Claim Type	
		CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	1632967.07	0
	<b>Clean Claims Received</b>	52503	0
2	Electronic	19,877	0
3	Paper	32,626	0
	<b>Total (calculated)</b>	52,503	0
	<b>Clean Claims Adjudicated</b>		
4	Paid On Time	50,532	0
5	Paid Late	0	0
6	Denied	1,971	0
	<b>Denial Rate (calculated)</b>	3.75%	#DIV/0!
	<b>Claims Paid With Interest</b>		
7	Total Number of Claims Paid With Interest	0	0
8	Total Dollar Amount of Interest Paid	\$0.00	\$0.00
	<b>Claims Lag</b>		
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	20	0
10	Average number of days between the receipt date on claim and the adjudication date.	15	0
11	Average number of days from the adjudication date to payment (remittance advice) date.	15	0
12	Clean Claims Adjudicated and Submitted as Encounters to DXC	50,762	0
13	Clean Claims Accepted by DXC	50,762	0
14	Clean Claims Rejected by DXC	0	0
15	<b>Acceptance Rate (calculated)</b>	100.00%	#DIV/0!
Comments: To include known system limitations, reporting assumptions, barriers, or requests for clarification:			

**Note:** Data reflects the transportation services claims processed and paid in the reporting month.

Report Name: Claims Denial and Reason Code  
Code Citation: IC 12-15-30.5-4 (a)(3)(C)

Experience Period >> 03/01/20-03/31/20

Item No.	Denial Reason	Current Reporting Period
1	Maximum Benefit Paid by Other Payer (MBP)	64
2	Service Not Provided to Member (Cancelled in the system) (SNPM)	198
3	Unauthorized No-Show (listed as member no-show, but billed) (UNS)	288
4	Unauthorized Driver (UAD)	165
5	Other	
6	<b>Total</b>	<b>715</b>

**Note:** Data reflects the reason codes for the claims denied when processed in the reporting month.