

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 4/15/2020
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 12/01/19 - 12/31/19

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	2,742	2,862	5,604	8.24%
Inclement Wthr/Mbr	31	30	61	0.09%
Member Cancelled	2,306	2,576	4,882	7.18%
Member Deceased	73	74	147	0.22%
Member Hospitalized	203	229	432	0.64%
Member No-show	471	530	1,001	1.47%
Member Too Sick	201	204	405	0.60%
Holiday Closure	52	54	106	0.16%
Inclement Wthr/TP	3	3	6	0.01%
Provider No-Show	202	230	432	0.64%
Provider Too Late	25	29	54	0.08%
Grand Total	6,309	6,821	13,130	19.31%

Note: Data reflects the status of the trip on the date of the scheduled trip.