

DDRS Quarterly Stakeholder Meeting

Charting a Trajectory for Transformational Change

January 23, 2019





All people have the right to live, love, work, learn, participate, play and pursue their dreams in their community.

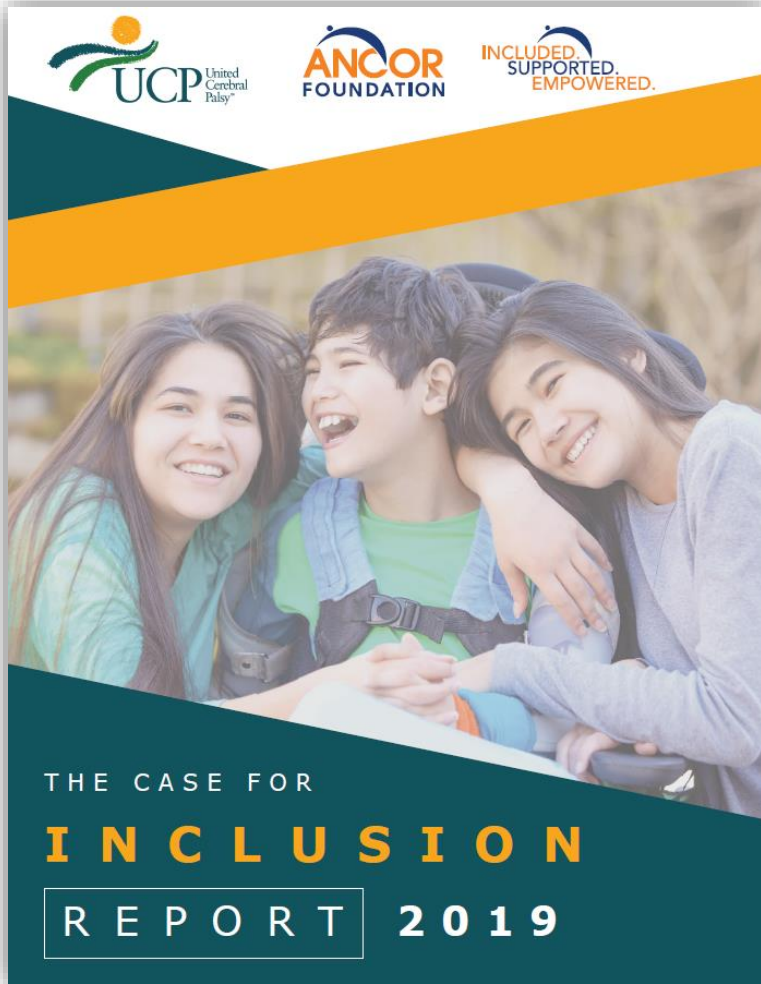


Welcome and Today's Agenda!

- Overview: DDRS 2019 Planning
- Bureau Updates:
 - Reflecting on 2018
 - Planning for 2019
- Next Meeting



Welcome and Today's Agenda!



Thank You!



DDRS' Why

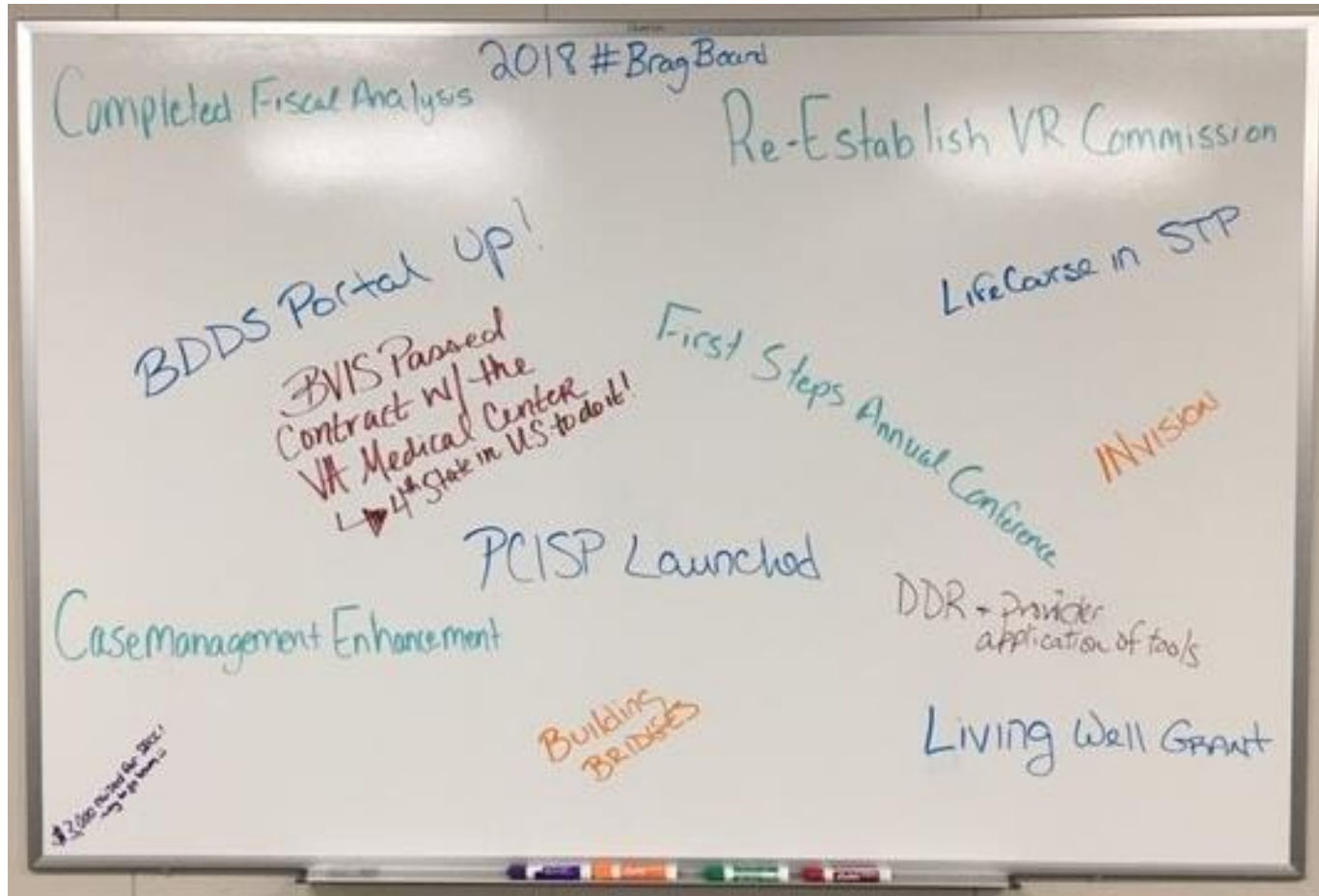


Share your DDRS Success Stories at
DDRSSuccessStories@fssa.in.gov!

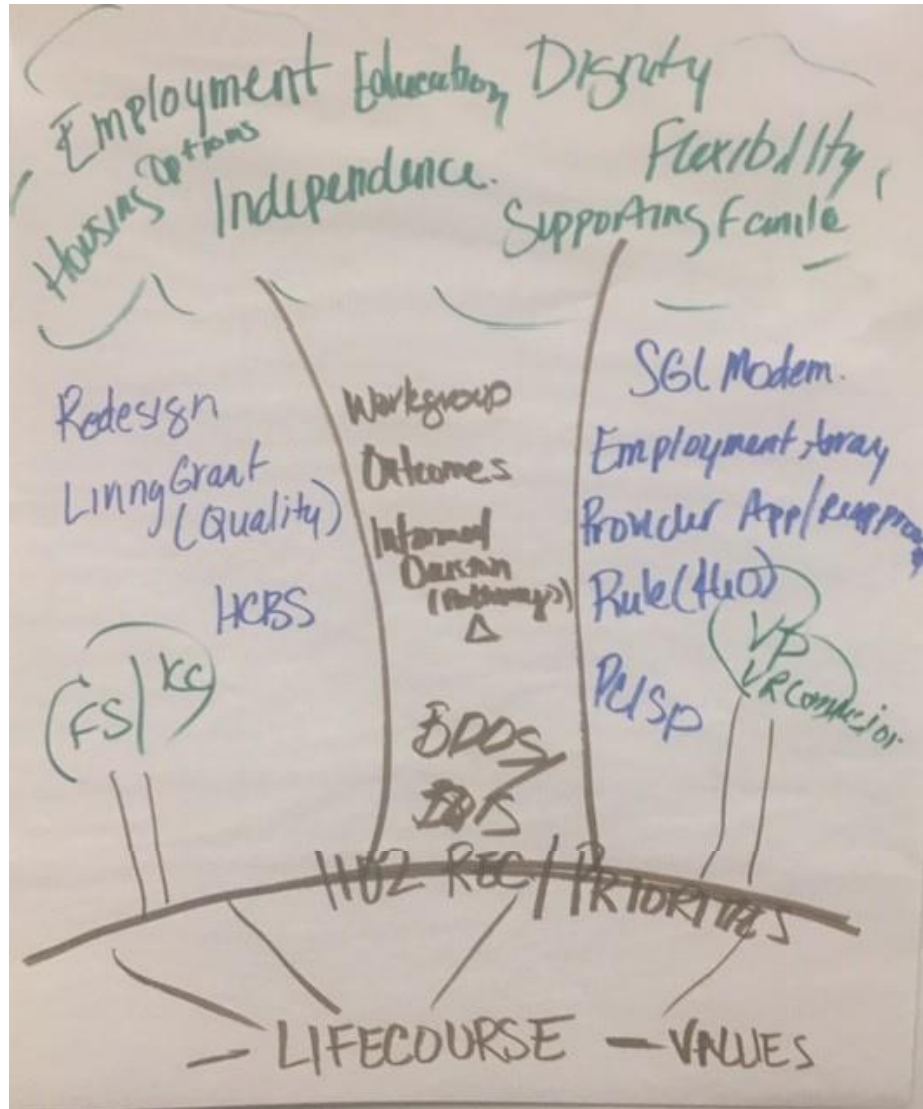
Stories may be featured at future Stakeholder Meetings and/or DDRS Communications.



2018 DDRS Successes



Overview: DDRS 2019 Planning



Overview: DDRS 2019 Planning

- **DDRS Vision Statement**
 - All people are empowered to live, love, work, learn, play and pursue their dreams.
- **DDRS Mission Statement**
 - DDRS promotes opportunities and cultivates collaborative partnerships to support individuals with disabilities and their families to lead full lives.



Overview: DDRS 2019 Planning

- 2019 Goals - DDRS
 - LifeCourse CoP
 - Annual Conference
 - Engage First Steps and Pre-ETS
 - Incorporate Cultural Competency
 - Technology Committee
 - Grow Communication Efforts



First Steps Update

Christina Commons, Director



2018 Accomplishments: Infrastructure Initiatives

- Fully appointed ICC
- Full state staff team
- Policy Manual
 - Simplified enrollment and credentialing processes and requirements (electronic format)
- HEA 1317 Fiscal Analysis
 - Revenue analysis, Rate/Time/Cost study, and program growth analysis
 - Budget Committee presentation
- CRO RFP release



2018 Accomplishments: Training & Outreach Efforts

- Inaugural First Steps Conference with over 475 in attendance
- Improved First Steps Newsletter
- Implementation of Home Visiting Series Trainings
- Revised direct service provider training
 - Live webinar format



2018 Accomplishments: Building Partnerships

- National recognition
 - Ounce of Prevention Summit
 - OSEP annual conference
 - Elected VP of Infant Toddler Coordinator's Association Board
- Obtained 21st Century Cures funding
 - Zero to Three Trainings
 - Growing Brain Training
 - Project ECHO
- Collaboration with state agencies
 - Help Me Grow
 - Transition Values
 - CAPTA MOU



First Steps Vision and Mission

- Vision Statement
 - All infants and toddlers have the right to live, love, play, learn, and participate in their community.
- Mission Statement
 - To partner with Hoosier families whose young children are experiencing developmental delays and connect them with services that help them promote their child's development.



2019 First Steps Goals

- Partner with OMPP on a Medicaid State Plan Amendment
- CRO contract execution that includes new design, development, and implementation
- Rule draft complete
- Build and strengthen stakeholder and state agency partner relationships
- Examine First Steps administration and partner with stakeholders to make necessary changes
- Build and grow professional development for First Steps personnel



Save the Date!

2019 First Steps Conference



First Steps

SAVE THE DATE

2019 CONFERENCE

June 13-14, 2019

Monroe Convention Center, Bloomington, IN

Learn more about submitting a proposal to present
or become a sponsor of the event at
iidc.indiana.edu/pages/first-steps-conference-2019

National Keynote Speakers • Innovative Ideas • Inspiring Evidence-Based Research



Bureau of Rehabilitation Services Update

Theresa Koleszar, Director



Indiana
**VOCATIONAL
REHABILITATION**
Empowering People. Changing Lives.



2018 Accomplishments:

- Statewide expansion of Pre-Employment Transition Services
- System modernization
 - Developing new case management system - in UAT now
 - Developed vendor registration portal
 - Vendor claims payment system in development
- Comprehensive review of VR promulgated rules to prepare for re-promulgation



Vision and Mission

- Draft BRS Vision Statement
 - All Hoosiers are encouraged and empowered to pursue opportunities that promote their independence.
- Draft VR Mission Statement
 - To partner with individuals with disabilities to explore career pathways to achieve their employment success.



2019 BRS Goals

- Implement VR Case Management System and Claims Payment System
- Build staffing capacity
- Promulgate updated rule
- Establish partnerships and opportunities to fully utilize available Pre-ETS funding
- Build strategies to support and promote best practices in employment services
- Develop resources and tools to support business engagement
- Partner around Employment First Initiatives





FEBRUARY 2019 VR FORMS AND EMPLOYMENT SERVICE UPDATES

Indiana Employment Provider Managers and Leaders & VR Regional Managers and Supervisors

Join your colleagues for an update! Indiana VR will be introducing several new documentation forms as well as improvements to existing forms for employment professionals serving VR participants. VR leaders will also be presenting several changes to Indiana's Employment Services provision system. These include changes to the work experience model and extended services for youth. You'll have your choice of five, free face-to-face trainings offered at locations around the state throughout February (see the list, at right). (Providers, due to space considerations, we ask that you limit your attendance to two people.) Register now!

Note: VRCs, VRCCs and employment specialists will participate in a 90-minute webinar February 25 or 26. They will also receive information on documentation changes and service updates at that time. Webinar information coming soon!



February 13

Easterseals Crossroads
4740 Kingsway Dr.
Indianapolis, IN
10 a.m. to 1 p.m.

February 14

Ivy Tech Marion
261 S. Commerce Dr.
Marion, IN
9 a.m. to noon

February 18

Vincennes University Jasper
Campus
850 College Ave.
Jasper, IN
9 a.m. to noon

February 19

Jackson Co. Learning Center
323 Dupont Dr.
Seymour, IN
9 a.m. to noon

February 21

Logan Center
2505 E. Jefferson Blvd.
South Bend, IN
9 a.m. to noon

Select your preferred training date and location. Register now at:

<http://go.iu.edu/290v>

Need training accommodations?
Contact Lori Pierce three weeks prior
to training. lopierce@indiana.edu or
call 812-856-0169.

Updates

VR Employment Services training February 2019

- Employment Services Enhancements

- Register at

<http://go.iu.edu/290v>

- max 2 per CRP



Updates

- Statewide Comprehensive Needs Assessment Survey
 - https://iu.co1.qualtrics.com/jfe/form/SV_e4pAodrLsEWNoYR
 - Survey closes January 25, 2019
- 2018 Annual Report
 - https://www.in.gov/fssa/files/Commission_Rehab_Services_2018_Annual_Report.pdf
- New Employment Services Evaluation Report
 - <https://www.in.gov/fssa/files/Findings%20Report%20-%20November%202018.pdf>



Bureau of Developmental Disabilities Services Update

Cathy Robinson, Director



2018 Accomplishments:

- Innovations in Case Management
- Building Bridges events
- Home and Community Based Settings Rule progression



Vision and Mission



2019 BDDS Goals

- Identify and onboard new Policy/Assistant Director
- Complete Non-Residential Settings site visits and remediation plans
- Move DART and Insite into BDDS Portal
- Update and clarify processes related to:
 - CIH Application
 - Coordination between DMHA and BDDS
 - BDDS Eligibility Process
- Continue strategies to facilitate community transitions for individuals residing in nursing facilities.



Bureau of Quality Improvement Services Update

Jessica Harlan-York, Director

BQIS



2018 Accomplishments:

- Awarded the Living Well Grant - Outcomes
 - (1) Developed and implemented an innovative and integrated monitoring system that promotes self-determination for Individuals with I/DD
 - (2) Increased capacity and competency of workforce by expanding person-centered principles
 - (3) Collaboration between DDRS, self-advocates, families and stakeholders to improve waiver services and leadership opportunities.



2018 Accomplishments:

- Instituted the Incident Reporting Workgroup
 - Protect health and welfare of Individuals, while at the same time considering and balancing person centered values, HCBS principles, informed choice, independence and dignified risk.
- Infused person-centered approaches into Incident Reports and Complaints
 - Team focused
 - Asking pointed questions
 - Differentiating between a concern and a complaint



Vision and Mission

- Draft BQIS Vision Statement
 - All Hoosiers are supported in navigating the opportunities and challenges they encounter in pursuit of their good life.
- Draft BQIS Mission Statement
 - To ensure quality supports are aligned with person centered principles by leading strategic change that empowers people to live their good life.



2019 BQIS Goals

- Establish and implement work plan for Year 1 of the Living Well Grant
- Update Provider Enrollment processes to incorporate HCBS Compliance
- Develop Short Term Adjustments to the Incident Reporting and Provider Re-Approval processes
- Identify and define data elements and gaps that can be used to identify and monitor for systemic issues
- Develop and award RFP for BQIS Quality Vendor
- Develop consistent provider non-compliance / sanction process



Joint BDDS / BQIS Goals

Comprehensive State Plan on Community-Based Services for Persons with Intellectual and Developmental Disabilities (IDD)



2019 Joint BDDS / BQIS Goals

- Rule Draft Complete
- Waiver Renewals - CIH and FSW
- Develop strengths-based strategies to improve PCISP implementation
- Convene, establish work plans, and complete deliverables for:
 - Waiver Re-Design Workgroup
 - Employment Options Workgroup
 - SGL Modernization Workgroup



Save the Date!

Next Quarterly Stakeholder Meeting

May 1st

1 pm – 3 pm





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