

# DDRS Quarterly Stakeholder Meeting May 1, 2019

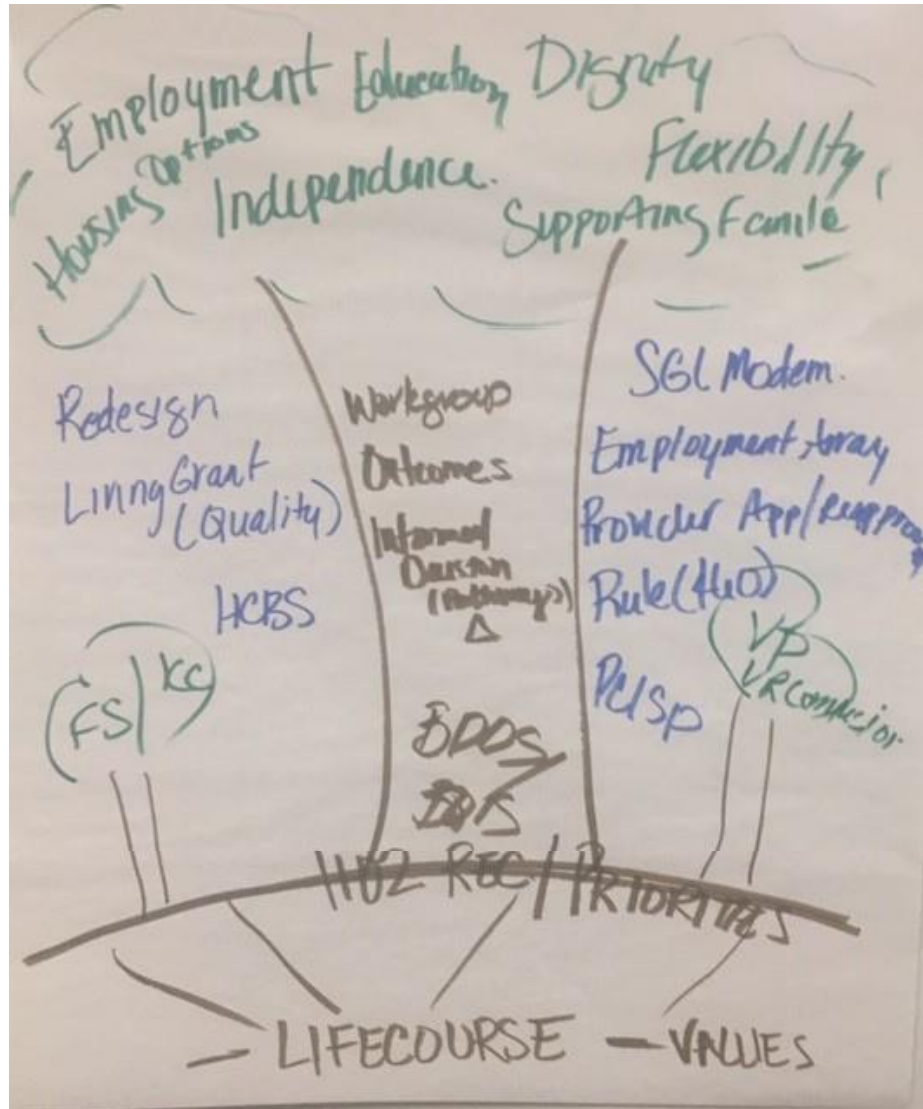


# Welcome and Today's Agenda

- System Re-Design for 2019 & Beyond
- Waiver Re-Design & Living Well Overview
- Bureau Discussion and Updates
- Next Meeting: July 2019



# The Big Picture - System Re-Design



# System Re-Design

## Changing Expectations

2014 – Changing  
Federal  
Expectations

- Person-Centered Planning
- HCBS Settings Requirements
- WIOA/Employment



# System Re-Design

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On-Going:  
Changing Self-  
Advocate &  
Family  
Expectations

- Meaningful Choice
- Equal Access
- Opportunity
- Real Work
- Friends
- A Life Like Everyone Else's



# System Re-Design

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2016: Introduce  
Supporting  
Families and  
LifeCourse  
Framework

- Empower people and families to:
  - Define their vision of a good life and a good service system
  - Advocate for changes needed to realize their vision
  - Establish a framework for change aligned with shifting expectations

# System Re-Design

## Building the Foundation

2016-17 Create  
Foundation for Change

- Host 15 Family Listening Forums across the state
- Pull-back controversial waiver amendment
- Improve individual support planning and establish cornerstone of HCBS Compliance through PCISP
- Develop IT system to support PCISP Process
- Update/align CM Services and Rates with new PCISP
- Embed HCBS Compliance items in PCISP
- Improve person-centered approach to complaints
- Embed LifeCourse values and principles in HCBS STP
- Initiate non-residential assessments
- Increase budget flexibility to meet individual needs
- Increase team meeting and CM visit flexibility to meet individual needs
- Participate in discussions regarding solutions for children and families receiving HCBS services
- Adjust Arc contract to focus on LifeCourse
- Hire Family Engagement Specialist
- Launch Family Focused Newsletter
- Launch On-Going Family Listening Sessions – Building Bridges

# System Re-Design Initiating the Change

2017-18  
Coalescing for  
Change –  
1102  
Taskforce

- Clarify shared vision
- Articulate shared values
- Establish shared priorities





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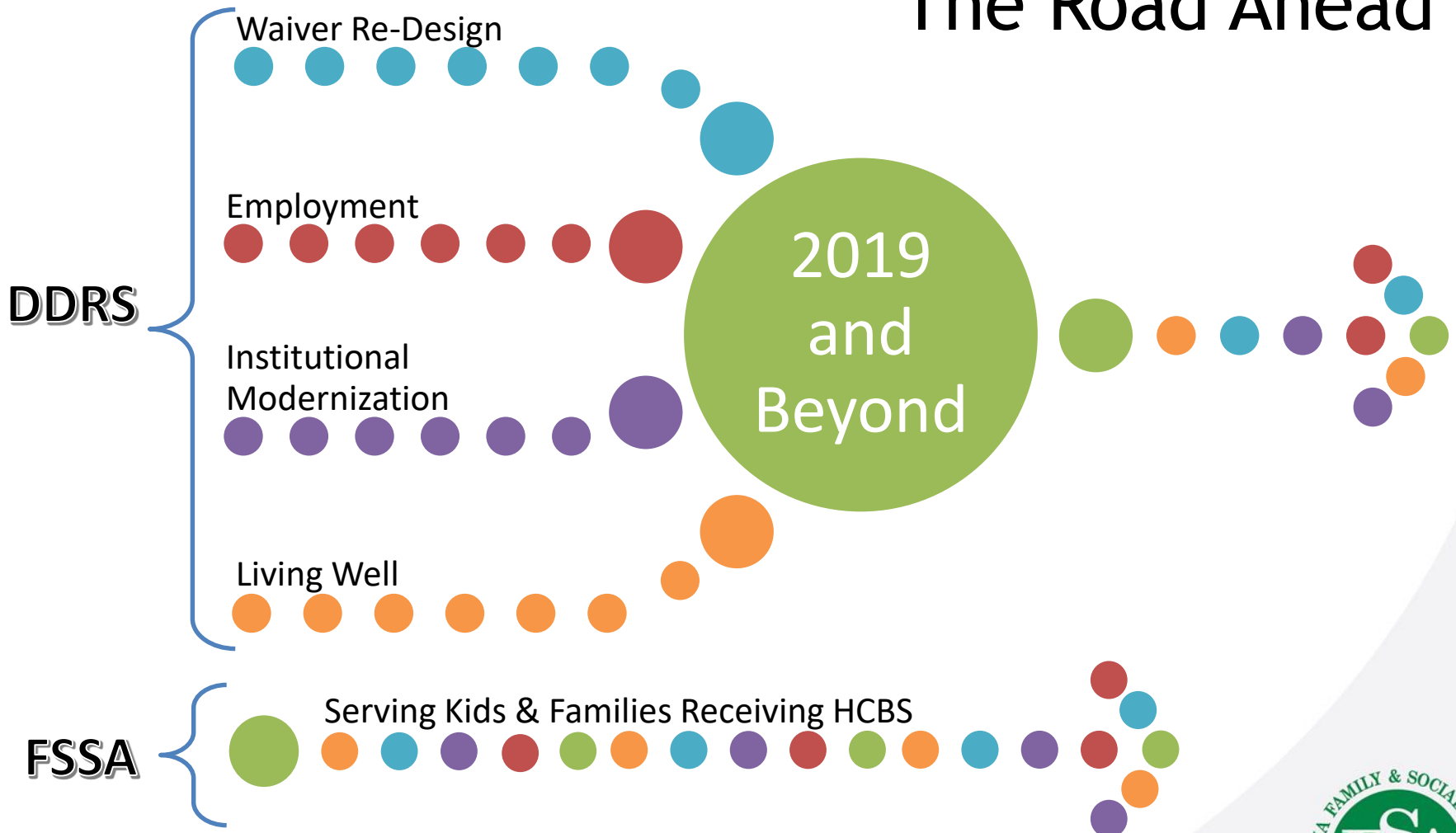
- Clarify shared vision
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- Establish shared priorities

Fall 2018 –  
Winter 2019:  
Initiating  
Change

- Develop RFP and select vendor to support waiver re-design
- Apply for and secure Administration for Community Living Grant to re-design approach to community monitoring



# System Re-Design The Road Ahead



# System Re-Design

## The Road Ahead

### Waiver Re-Design

- Kick-Off with Re-Design Contractor
- Stakeholder Input on Current Structure and Support Needs
- Develop and Review Initial Concept Paper
- Expand with Feedback & Finalize
- Waiver Development in partnership with CMS & Stakeholders

# System Re-Design

## The Road Ahead

### Employment

- Kick-Off in Spring 2019
- Led by Self-Advocates of Indiana
- Identify array of employment options
- Include opportunities for people of all abilities
- Discuss use of 14(c) Certificates
- Develop strategies to assist providers to transition away from utilizing 14(c) Certificates

# System Re-Design The Road Ahead

## Institutional Modernization

- Kick-Off in Summer 2019
- Led by BDDS
- Develop a plan to:
  - Assess needs of individuals in and outside system
  - Determine needs of individual in institutional settings and transition as desired
  - Assist providers who choose to voluntarily convert to HCBS Settings
  - Determine the number and type of settings; identify services needs of individuals in settings and how the model can improve quality outcomes; and
  - Ensure all living settings are provided informed choice at every level

# System Re-Design

## The Road Ahead

### Living Well

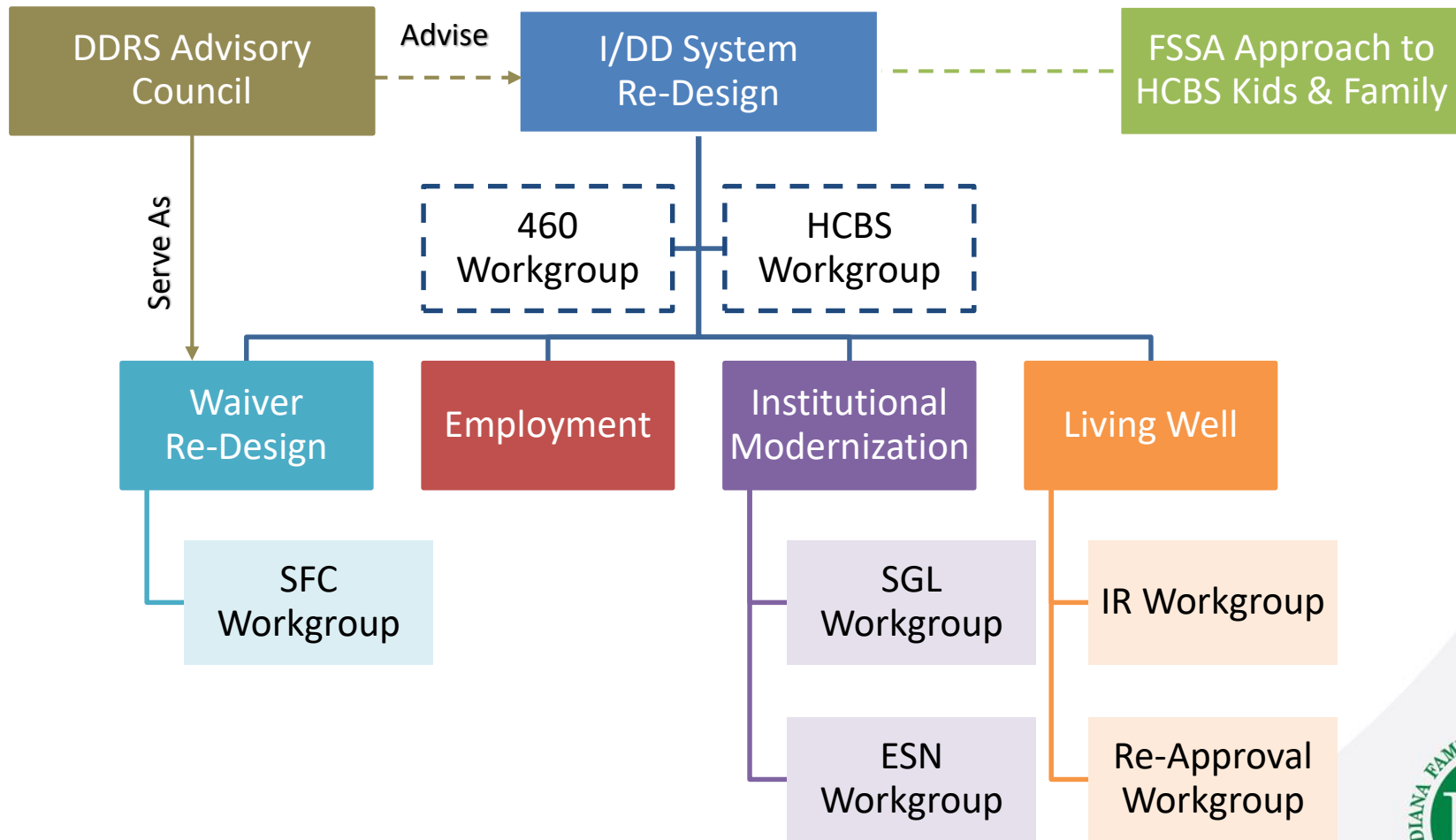
- Kicked-Off late January
- Empower self-advocates, families, and other stakeholders to build the capacity of innovative community supports
- Renovate and enhance the current system for monitoring safety, health, and well-being
- Promote independence, community integration and access to quality supports – paid and un-paid.
- Key activities:
  - Ensure self-advocates are fully involved in policy development
  - Pro-active use of existing data
  - Information and resource toolkits
  - Build capacity of community supports that enable individuals to live the life they choose.

# System Re-Design The Road Ahead

## FSSA Approach to Kids

- Agency-wide Kick-Off TBD
- Focus on Children, Youth & Their Families Who Receive HCBS Services
- Efforts focused on:
  - Improved experience for children and families – eliminating “wrong doors” and simplifying access
  - Improved services and supports aligned with the needs identified by children and families
  - Improved social, developmental, educational, and health outcomes

# Emerging Initial Workgroup Structure to Support System Re-Design





# Focus On: Waiver Re-Design & Living Well

Vision for a  
Good Life



Waiver Re-Design:  
Creating An Environment  
to Achieve A Good Life



Living Well:  
Articulate & Measure  
Progress Towards  
Achieving A Good Life

# Waiver Re-Design Project Team



Organization	Key Staff
Human Services Research Institute	John Agosta, Alena Vazquez, Yoshiko Kardell, and Brittany Taylor
IU - Institute on Disability and Community	Derek Nord and Teresa Grossi
UMKC - Institute for Human Development	Michelle Reynolds
Consortium on Innovative Practices	Rebecca Wright and Ric Zaharia
National Association of State Directors of Developmental Disability Services	Mary Sowers, Mary Lee Fay, Barb Brent and Robin Cooper
Burns and Associates	Stephen Pawlowski
Lawrance Policy Consulting	Kristy Lawrance
Specialty Consultant	Gail Grossman



# Underpinnings to The Waiver Re-Design Approach

Charting the  
LifeCourse  
Principles

All people have the  
right to live, work,  
play, and love in  
their community

Policy  
Intentions

Promote person-  
centered thinking  
and practice, comply  
with setting rule, &  
promote efficiency

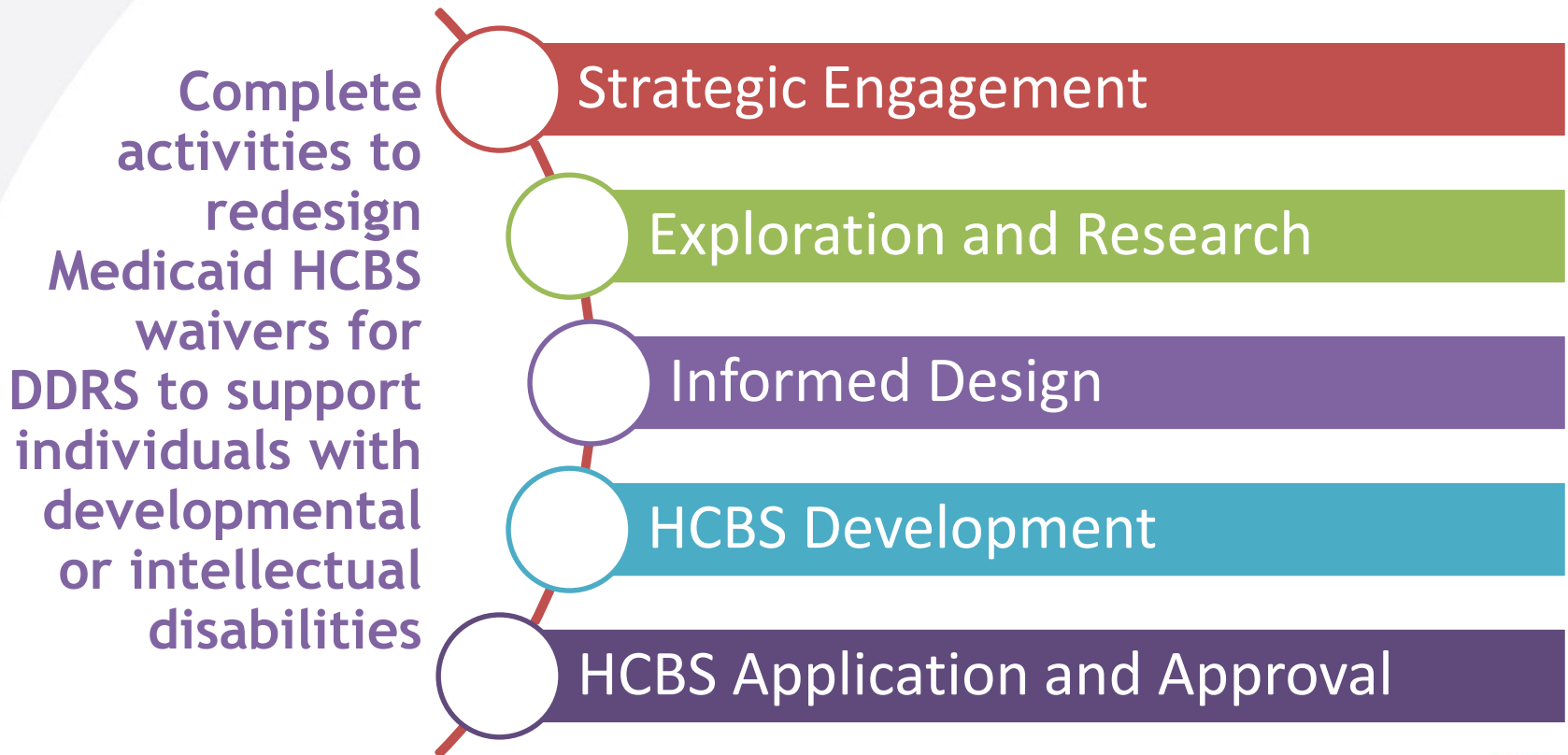
Collaborative  
Thought and  
Action

Collaboration with  
state staff  
throughout, but also  
with CMS, service  
recipients, their  
families, and  
providers

Find balance between  
our best intentions to  
advance self-direction  
and community  
integration with the  
discipline needed to field  
an efficient, equitable,  
and effective system



# Waiver Re-Design Purpose and Planned Actions



# Goals for Waiver Redesign

Increase Person-Centered Planning

Improve Coordination of Care

Increase Community Engagement

Enhance Member Experience

Maintain Qualified Providers

Comply with HCBS Rule

Promote Efficiency







# Waiver Re-Design

## Key Tasks and Opportunity for Input



### Tasks

1. Project kick-off meeting
2. Review research & analysis of structures and input 
3. Research field and innovative practices
4. Present findings and outline approach 
5. Produce final concept paper 
6. Develop waiver(s)
7. Finalize waiver(s) 
- Transition plan

# System Re-Design

Partner with  
Self-Advocates, Families,  
and Other Stakeholders  
to Enhance Waiver  
Services

- Build infrastructure to support meaningful participation
- Identify educational materials to enhance engagement
- Create opportunities for participation

Living Well Grant



# System Re-Design

Improve data systems  
and analysis

- Identifying performance measures aligned based on person-centered principles
- Improve the collection of data by updating processes like the IR system
- Build a culture of data driven decision-making

Living Well Grant





# System Re-Design

Develop and test toolkits to support all stakeholders

- Resources that support self-advocates in understanding and exercising their rights
- Tools to support providers and address technical assistance needs
- Supporting activities that move beyond compliance to quality

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# System Re-Design

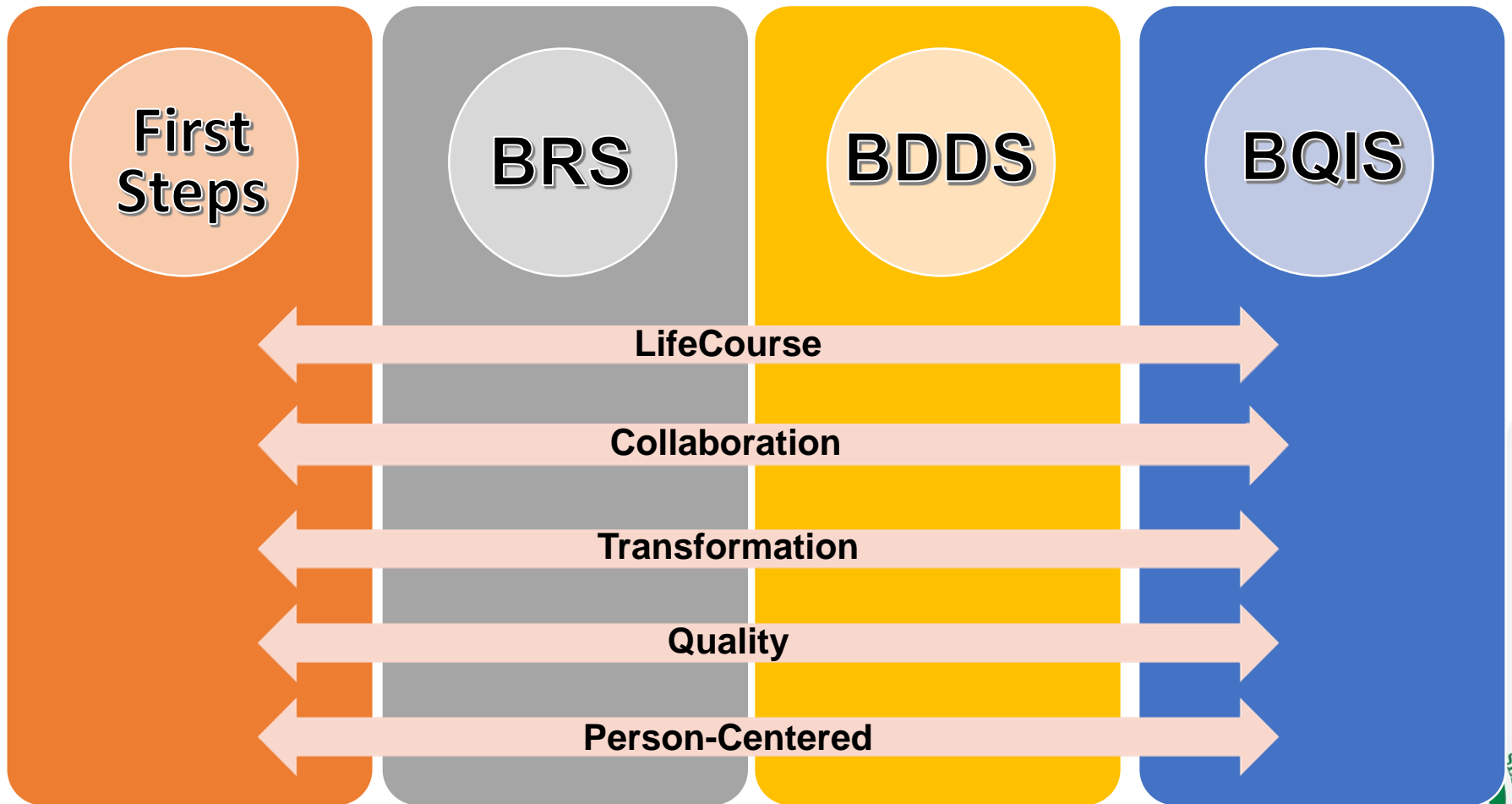
Support Innovative  
Approaches

- Developing consensus on processes to identify and address risk
- Balancing Living a Good Life with Protections for Health & Safety
- Developing Person-Centered Approaches and Flexibility

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# Bureau Discussion & Updates



Thank You for Joining Us Today!

