

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

MCE Name: Southeastrans
Version: 2.0
Report Name: Claims Processing Summary
Report Code: MO-S1
Submission Date: 10/30/2019
Code Citation: IC 12-15-30.5-4 (a)(3)(C)

Experience Period >> 09/01/19-09/30/19

| Item No. | Measure | Claim Type | |
|--|--|------------|----------------|
| | | CMS1500 | |
| | | In-Network | Out-Of-Network |
| 1 | Total Submitted Dollars (not paid amount) | 1660307.73 | |
| | Clean Claims Received | 54765 | |
| 2 | Electronic | 13,178 | |
| 3 | Paper | 41,586 | |
| | Total (calculated) | 54,764 | 0 |
| | Clean Claims Adjudicated | | |
| 4 | Paid On Time | 54,582 | |
| 5 | Paid Late | 1 | |
| 6 | Denied | 175 | |
| | Denial Rate (calculated) | 0.32% | #DIV/0! |
| | Claims Paid With Interest | | |
| 7 | Total Number of Claims Paid With Interest | 0 | |
| 8 | Total Dollar Amount of Interest Paid | \$0.00 | |
| | Claims Lag | | |
| 9 | Average number of days between the last date of service on claim and MCE's receipt of claim from provider. | 17 | |
| 10 | Average number of days between the receipt date on claim and the adjudication date. | 16 | |
| 11 | Average number of days from the adjudication date to payment (remittance advice) date. | 16 | |
| 12 | Clean Claims Adjudicated and Submitted as Encounters to DXC | 53,413 | |
| 13 | Clean Claims Accepted by DXC | 53,413 | |
| 14 | Clean Claims Rejected by DXC | 0 | |
| 15 | Acceptance Rate (calculated) | 100.00% | #DIV/0! |
| Comments: To include known system limitations, reporting assumptions, barriers, or requests for clarification: | | | |

Note: Data reflects the transportation services claims processed and paid in the reporting month.

Report Name: Claims Denial and Reason Code
Code Citation: IC 12-15-30.5-4 (a)(3)(C)

Experience Period >> 09/01/19-09/30/19

| Item No. | Denial Reason | Current Reporting Period |
|----------|---|--------------------------|
| 1 | Maximum Benefit Paid by Other Payer (MBP) | 3 |
| 2 | Service Not Provided to Member (Cancelled in the system) (SNPM) | 85 |
| 3 | Unauthorized No-Show (listed as member no-show, but billed) (UNS) | 0 |
| 4 | Unauthorized Driver (UAD) | 44 |
| 5 | Other | 43 |
| 6 | Total | 175 |

Note: Data reflects the reason codes for the claims denied when processed in the reporting month.