



Using Tele-Intervention to Deliver Early Intervention Services: What to Say to Families

The COVID-19 virus has changed life for all of us. When speaking with families, emphasize two priorities: keeping the family safe and healthy and continuing to provide early intervention services so that the child can continue to learn and develop. What to tell family members about tele-Intervention visits:



- Tele-intervention allows us to keep working together when we cannot visit you in person
- We can do the same things we did in an in-person home visit, you'll take the lead with your child and I'll be your coach. Don't worry, we'll talk everything through together.
- First, we'll "Set the Stage" by discussing what happened since we last talked
 - What's new with your family
 - What you tried that worked/didn't work
 - Anything new your child learned and
 - Any new questions or concerns you have
 - We'll review your IFSP goals to ensure what we are doing during the session is meeting those goals
- Then, I will observe you and your child doing whatever you typically do. I may ask some questions or make some suggestions here.
- Next, we will do some problem solving and planning: What has been working? What do you want to try next?
- Finally, we will reflect on how the session went and review what worked well. We'll decide together on a few specific strategies to practice until next time and we'll talk about how to stay connected until the next session

We'll work together to make tele-intervention sessions work for you and your child—you may be surprised by how much progress we can make!