

Indiana Department of Correction



The free weekly five-minute phone call program offered by GTL will conclude on May 17, 2020.

Commissioner Rob Carter recognizes the importance of maintaining contact with incarcerated loved ones and has directed the free phone call program to continue for the foreseeable future.

Please refer to these guidelines:

- All persons incarcerated at the time free calls are offered will be provided one free debit call of up to 5 minutes each week (Monday - Sunday)
 - Phone calls will be provided as conditions and security allow
- The offender making the debit call will not hear a free call message when the call is placed
 - Prior to accepting the call, the person called will hear a message saying the call is provided at no charge
- The one free call will be applied to the first debit call placed by an offender after 12:01 a.m. each Monday
 - The free call is available for the week in which it is provided
 - Any unused call will not carry over to the following week and no credit will be given

As we continue to look forward to resuming regular visitation schedules the free call program will come to an end, but not without a two-week notice to all offenders and notice being posted on the IDOC website.