



*For Immediate Release*

## IDOC Improves Victim Notification Service

Indianapolis, IN (July 1, 2010) – Today, the Indiana Department of Correction (IDOC) launched its new and improved victim notification service, Indiana SAVIN. Through a new contract with Information Strategies, Inc. (“InfoStrat”), the Department is bringing technology services together to improve communication and information sharing between numerous criminal justice partners and provide better service to victims and other stakeholders.

Indiana SAVIN, or Statewide Automated Victim Information and Notification, is a service that allows crime victims and other concerned citizens to receive real-time information about the custody status of an offender held in an Indiana jail or prison. Through the new service, individuals can register online or call to speak directly with an IDOC employee to assist them with registration and answer questions. All individuals that were registered on the previous system will still be registered after the transition on July 1, so there will be no loss in service.

The IDOC is expecting a substantial improvement in overall service through personalizing notifications for victims, allowing them to decide specifics of how/when they want to be notified and improving information that is provided to victims, law enforcement, and other justice partners, and leverage current technology. Additional upgrades to the new notification system include an expanded staff that personally make notification calls, 24/7 IDOC operator, more notification options, internet capabilities, and continual review for information and contact updates. The change in service is estimated to save the State approximately \$2.4M over the next four years.

IDOC Commissioner Edwin G. Buss commented, “The new system not only allows us to continue this important public safety service but also improves access to vital information and saves money while doing so. This initiative will strengthen the collaboration between our partners in criminal justice and the mission that we share in protecting communities across the State of Indiana.”

Information Strategies (InfoStrat) is an IT services company focused on Microsoft products and technologies. They currently deliver IT solutions to government and business customers, focusing on line of business solutions, portals, customer relationship management, Microsoft Surface, and custom database applications and integration.

The phone number for the new Indiana SAVIN is 866-891-0330 and the site can be accessed at <http://indianasavin.in.gov>.

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