

FY21 IOT Services Rate Table

Code	Product / Service Name	Units	FY18 Rate	FY19 Rate	FY20 Rate	FY21 Rate
Application Development Services						
1170	Application Development - Standard	Per Hour	85.00	95.00	104.50	121.00
1170J	Application Development - Junior	Per Hour	NA	75.00	75.00	75.00
1170S	Application Development - Senior	Per Hour	110.00	110.00	121.00	121.00
1170R	Application Development - Architect	Per Hour	125.00	125.00	137.50	125.00
1170M	App Development Maintenance	Per Hour	95.00	Pass Through	104.50	110.00
Business Applications						
1120	GMIS HR	Per Month Per Headcount	Allocation	Allocation	Allocation	Allocation
1121	GMIS Financials/Hyperion	Per Month Per Transaction	Allocation	Allocation	Allocation	Allocation
1153A	AGOL Level 1	Per Month Per Named User	NA	NA	10.00	10.00
1153C	ArcGIS Consulting	Quote	100.00	100.00	100.00	100.00
1153D	ArcGIS Desktop	Per Year Per User	325.00	27.10	36.00	36.00
1153O	ArcGIS Online	Per Year Per User	175.00	14.60	19.00	19.00
1153P	Portal Level 1	Per Month Per Named User	NA	NA	10.00	10.00
1153S	ArcGIS Server Instance	Per Month	NA	NA	500.00	500.00
1153T	ArcGIS End-User Training	Quote	Variable	Variable	Pass Through	Pass Through
1193	Dynamics 365 CRM Online	Per Month Per Named User	Pass Through	33.13	35.33	46.95
1193A	365 AccessoriesOnline Services	Per Month Per Product/Service	Pass Through	Pass Through	Pass Through	Pass Through
1196	Oracle WebCenter Content	Per Month Per GB	3.88	2.03	1.94	1.96
1211	MS Power BI	CSP	N/A	N/A	Pass Through	Pass Through
1211B	MS Power BI Support	Per Hour	N/A	N/A	120.00	85.68
WorkMgt	ITSM Work Management	No charge at this time	0.00	0.00	0.00	0.00
WorkFlow	ITSM Workflow Development	No charge at this time	0.00	0.00	0.00	0.00
Collaboration Services						
1014	Email-SharePoint G3	Per Month Per Named User	17.22	17.22	17.22	17.22
1173B	WebEx Basic	Per Month Per Account	39.76	14.16	8.58	8.58
1173E	WebEx Enhanced	Per Month Per Account	NA	NA	45.28	45.28
1173S	WebEx Storage		NA	NA	NA	0.00
1173T	MS Teams Conferencing	Per Month Per Named User	NA	NA	NA	4.00
Communications Services						
Mobile Services						
1041	Pagers	Per Month Per Pager	Pass Through	Pass Through	Pass Through	Pass Through
1117	Cellular Phone Service	Surcharge + Per Month Plan	Pass Through	Pass Through	Pass Through	Pass Through
Network Services						
1020	Remote Access (Citrix)	Per Month Per Named User	9.99	7.99	11.30	11.28
1112	Data Circuits - Off Network	Per Month Per Circuit	Pass Through	Pass Through	Pass Through	Pass Through
1126	TSO/DSO & OCRs	Per Job	Pass Through	Pass Through	Pass Through	Pass Through
1141	WAN Management Services	Per Month Per Circuit	107.34	104.76	108.68	98.64
1155	Network Access Services	Per Month Per Device-Module	104.57	103.39	118.57	118.41
1187	Data Circuits - On Network	Per Month Per Circuit	Pass Through	Pass Through	Pass Through	Pass Through
Telecommunications Services						
1043	Telephone - Centrex	Per Month Per Phone	15.50	20.00	22.20	Pass Through
1044	Telephone - Remote	Per Vendor Contract	Pass Through	Pass Through	Pass Through	Pass Through
1183	Contact Center Support	Per Month Per Basic Station	9.49	7.99	8.27	9.61
1186	Sol VaaS - IP Phone	Per Vendor Contract	Pass Through	Pass Through	Pass Through	Pass Through
1188	Telecom Management Services	Per Month Per Unit	4.38	4.83	4.67	4.17
1201	Contracted Long Distance	Per Minute	N/A	N/A	Pass Through	Pass Through
1202	800# Service Long Distance	Per Minute	N/A	N/A	Pass Through	Pass Through
1203	Misc. Telecom Services	Variable	N/A	N/A	Pass Through	Pass Through
Database Services						
1049	Database Maintenance Services	Per Hour	60.30	61.41	100.00	100.00
1114	Database Hosting	Per Month Per Database	48.07	34.49	35.53	33.54
1114A	Database Size Overage 1GB+	Per Month Per GB over 1 GB	1.50	1.41	1.78	1.67
1114B	Exadata Hosting	Per Month Per Database	1,077.20	973.42	1,010.95	971.77
Data Exchange Services						
1023	SFTP Services	Per Month Per Agency Named Folder	36.42	35.52	35.00	35.00
1051	BizTalk - Service Infrastructure	Per Month Per Agency	N/A	N/A	750.00	750.00
1051A	BizTalk - Architect	Per Hour	N/A	N/A	125.00	125.00
1051B	BizTalk - Sr. Developer	Per Hour	N/A	N/A	110.00	110.00
1214	Managed File Transfer (MFT)	Per Month Per License	N/A	N/A	575.00	575.00

FY21 IOT Services Rate Table

Code	Product / Service Name	Units	FY18 Rate	FY19 Rate	FY20 Rate	FY21 Rate
Desktop Services						
1001	Seat Charge	Monthly Per Seat	69.52	69.52	70.32	70.32
1001K	Seat Charge - Kiosk		N/A	N/A	N/A	53.90
1189	Workstation License	Per License	N/A	N/A	N/A	Pass Through
1178 (E)	Acrobat Pro	Monthly Per Named User	6.00	6.00	6.00	6.00
1178C	Acrobat CC Enterprise	Monthly Per User	68.00	68.00	68.00	68.00
1178D	Adobe InDesign CC	Monthly Per User	25.00	25.00	25.00	25.00
1178F	Adobe Captivate	Monthly Per User	46.00	34.00	46.00	46.00
1178I	Adobe Illustrator	Monthly Per User	25.00	25.00	25.00	25.00
1178P	Adobe Photoshop	Monthly Per User	25.00	25.00	25.00	25.00
1178PP	Adobe Premier Pro	Monthly Per User	25.00	25.00	25.00	25.00
1178R	Adobe Robohelp	Monthly Per License	35.00	35.00	35.00	35.00
1178W	Adobe Dreamweaver	Monthly Per User	25.00	25.00	25.00	25.00
1219	MS Visio	Monthly Per Named User	N/A	N/A	10.77	10.77
Hosting Services						
1050	Physical Server Hosting & Mgt	Monthly Per Server	118.34	138.44	155.61	223.32
1052	Virtual Server Hosting - Base	Monthly Per Server	37.70	37.70	38.54	35.31
1052A	Virtual Server (extra CPU)	Monthly Per Additional CPU	5.16	5.16	4.51	4.14
1052B	Virtual Server (extra GB RAM)	Monthly Per 1 GB RAM	3.07	3.07	2.48	2.17
1053	Cloud Service Provider	By CSP	N/A	N/A	NA	Pass Through
1053A	Cloud Operations	25% cost of CSP	N/A	N/A	NA	25%
1053B	Cloud Architecture Support	Per Hour	N/A	N/A	120.00	150.00
1053AW	Cloud Service Provider - Amazon Web	By CSP	N/A	N/A	Pass Through	Pass Through
1053AZ	Cloud Service Provider - Microsoft Azure	By CSP	N/A	N/A	Pass Through	Pass Through
1053M	Cloud Architect - Agency	Monthly	N/A	N/A	N/A	4000.00
1191	Oracle Application Hosting	Monthly Per Site	1,757.64	1,253.14	1,484.35	1,822.34
1192	IIS Web Hosting	Monthly Per Site	41.34	72.69	94.12	95.61
1195	Server Management	Per Month	50.45	66.10	74.27	91.32
1200F	Rack Hosting - Floor Space	Per Month Per Rack	N/A	N/A	300.00	300.00
1200R	Rack Hosting - Rack Space	Per Month Per Rack	N/A	N/A	350.00	350.00
IN.Gov Services						
1131	IN.Gov		Service Based	Service Based	Service Based	Service Based
IT Business Continuity						
1137MP	MHA Physical - Testing	Monthly Per Server	87.18	162.72	148.52	146.19
1137MV	MHA Virtual - Testing	Monthly Per Server	55.18	110.05	96.71	94.73
1137P	Disaster Recovery - Physical Server	Monthly Per Server	87.18	105.00	95.94	95.69
1137R	Rack Hosting Service	Monthly Per RackSpace	397.00	397.00	420.82	433.44
1137V	Disaster Recovery - Virtual Server	Monthly Per Server	55.18	71.01	67.16	66.06
Large Project Delivery						
1220	Large Project Senior Consultant	Per Hour	135.00	135.00	135.00	135.00
Mainframe Services						
1066	Jobs Production	Per Scheduled Job or Event	0.2311	0.1873	0.2446	0.3532
1092	Disk Megabytes Allocated	Per MB Stored Per Day	0.0004	0.0004	0.0003	0.0002
1094	Tape Access	Per Virtual Tape Mount	0.2886	0.4612	0.7044	0.0277
1206	Batch / System	Per CPU Second	0.0130	0.0097	0.0214	0.0154
1207	Relational Database - DB2	Per CPU Second	0.0130	0.0097	0.0104	0.0119
1208	Hierarchical Database - IMS	Per CPU Second	0.0130	0.0097	MOU	MOU
1209	CICS	Per CPU Second	0.0130	0.0097	0.0491	0.0386
1210	IDMS	Per CPU Second	N/A	N/A	MOU	MOU
Project Success Center						
1182A	Project Success Center - Senior	Per Hour	110.00	110.00	110.00	90.00
1182C	Project Success Center - Specialist	Per Hour	135.00	135.00	135.00	125.00
1199PE	MS Project Online Essentials Support	Per Month	5.50	5.50	5.53	5.53
1199PP	MS Project Online Premium Support	Per Month	42.00	42.00	43.00	43.00
1199PR	MS Project Online Professional Support	Per Month	24.00	24.00	26.00	26.00

FY21 IOT Services Rate Table

Code	Product / Service Name	Units	N/A	N/A	750.00	750.00
Security Services						
1175	Security - Baseline	Per Month Per Server and Seat	23.60	25.35	25.45	24.14
1180	Security - Confidential	Per Month Per Server	196.39	196.39	197.18	186.63
1212	Info. Security Officer as a Service	Per Month Per Agency	N/A	N/A	3,827.51	3,825.20
1215	Compliance Center of Excellence	Per Unit Per Month (250 Unit Min.)	N/A	N/A	130.35	106.14
Storage Services						
1177A	Shared SAN Storage	Per Month Per GB	0.98	0.82	0.50	0.50
1177B	Archive Storage	Per Month Per GB	0.98	0.82	0.50	0.05
1177F	VM Server Additional Storage	Per Month Per GB over 100 GB	0.98	0.82	0.50	0.50
1177I	Isilon File Overage	Per Month Per GB over (variable)	0.25	0.25	0.25	0.25
1177J	Data Protection Services	Per Month Per GB	N/A	N/A	0.21	0.15