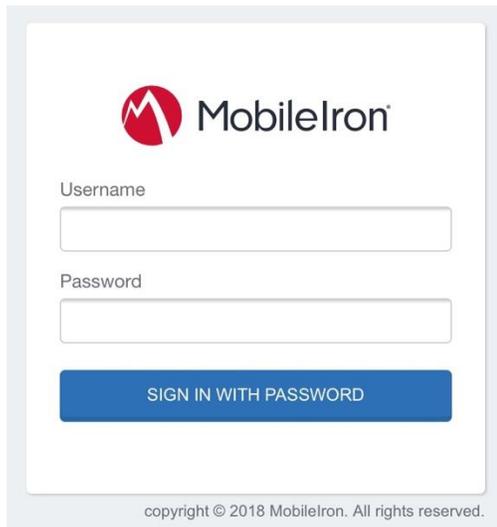# Register an iOS Device in MobileIron in Mobile Safari or in the MobileIron app

Perform this step by step procedure to register a device in MobileIron
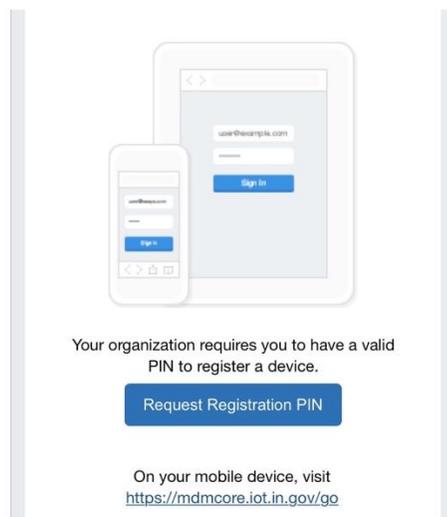
It is recommended that you use the Safari Browser on the device you are registering to complete these steps.

1. Access the MobileIron User Portal at https://mdmcore.iot.in.gov/mifs/user in the Safari Browser and log in using your State email address and password

2. Click "Request Registration PIN"

Continued on the next page

3. Choose your platform from the dropdown
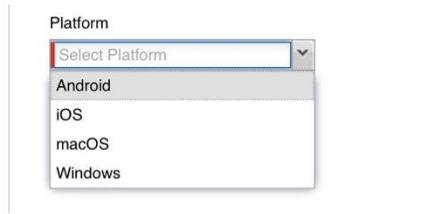
Platform

Select Platform
Android
iOS
macOS
Windows

4. Type your phone number into the box and choose your Operator. If your device is a tablet or computer without a phone number, choose "My device has no phone number"
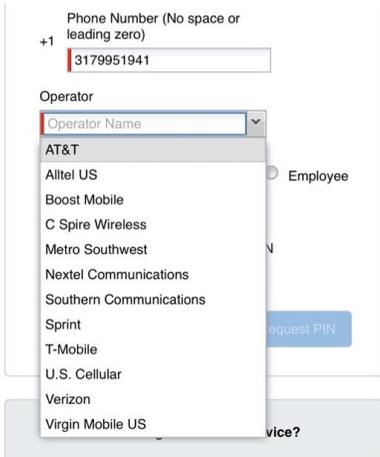
Phone Number (No space or leading zero)

+1 3179951941

Operator

Operator Name
AT&T
Alltel US
Boost Mobile
C Spire Wireless
Metro Southwest
Nextel Communications
Southern Communications
Sprint
T-Mobile
U.S. Cellular
Verizon
Virgin Mobile US

5. Choose Device ownership. Do NOT select Notify User by SMS or Include Registration PIN Only for Apple Device Enrollment. Click the Request PIN button.

Device ownership   ● Company   ○ Employee

Device ownership   ● Company   ○ Employee
○ Notify User By SMS
○ Include Registration PIN Only for Apple Device Enrollment

Cancel   Request PIN

6. Make note of your registration PIN and access the webpage link https://mdmcore.iot.in.gov/go shown just below the PIN.

Your PIN was successfully generated.

Registration PIN: 540057 (valid for 5 days)
Username: jstipe-test@iot.IN.gov

Copy your registration PIN and Username.

On your mobile browser, visit https://mdmcore.iot.in.gov/go to register your device.
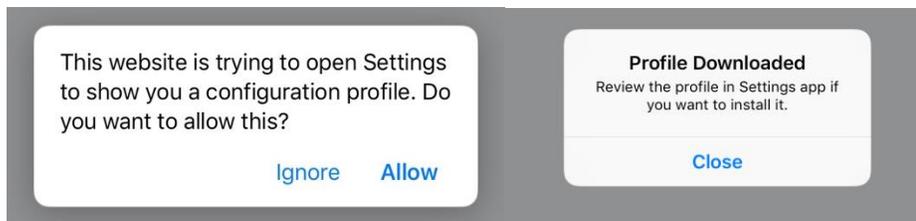
7. Type in the PIN number you just generated

Registration PIN:

540057
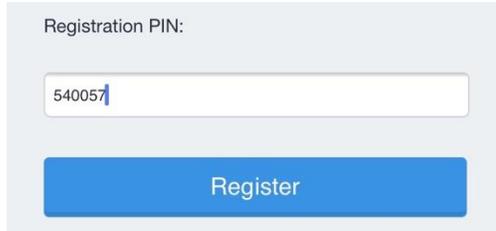
Register

8. Click Allow. You will then see instructions to go into the iPhone settings.

This website is trying to open Settings to show you a configuration profile. Do you want to allow this?

Ignore **Allow**

Profile Downloaded
Review the profile in Settings app if you want to install it.

Close

9. Once in settings, click on Profile Downloaded. Click Install

Settings

Cancel **Install Profile** Install

This iPhone is supervised and managed by Indiana Office of Technology. Learn more about device supervision...

Profile Service
Indiana Office of Technology

Signed by mdmcore.iot.in.gov
Verified ✓

Description Enter device into the Indiana Office of Technology encrypted profile service

Sign in to your iPhone
Set up iCloud, the App Store, and more.

Contains Device Enrollment Challenge

Profile Downloaded >

More Details >

10. Enter your device passcode. If the device does not have a passcode, you'll be prompted to create a passcode.
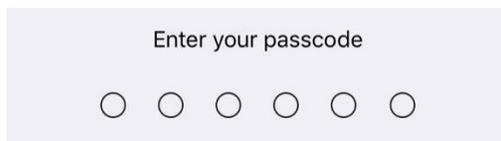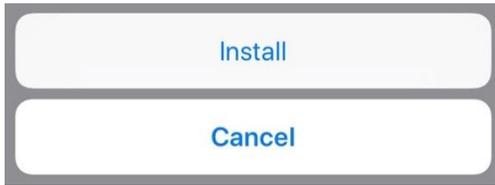
Enter your passcode

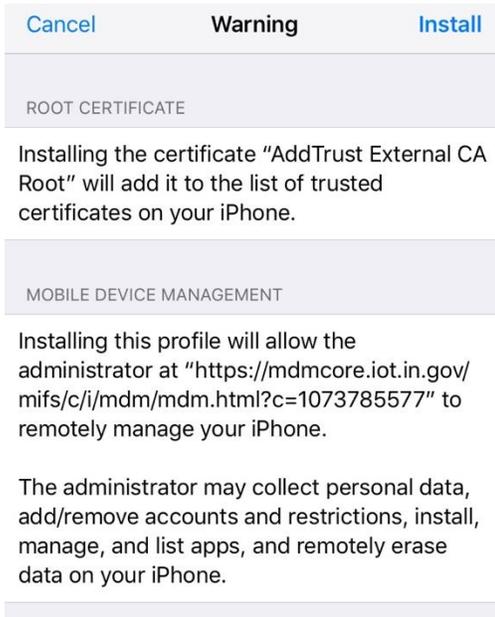◯ ◯ ◯ ◯ ◯ ◯

11. Click Install

## 12. Click Install again

13. Click Trust

14. Click Done

15. Close settings and wait for the MobileIron apps to install.   There are a minimum of 6 apps that will auto install. This will take a few minutes.

MobileIron apps and shortcuts will be delivered to the device automatically. When the MobileIron app is installed, please open the app, allow notifications, and always allow location access (if prompted) and then wait for MobileIron to indicate 2 green checkmarks
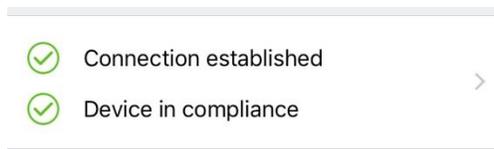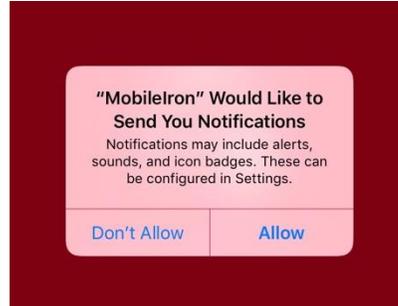
Your device may initially show that it is not in compliance. This is normal as it takes MobileIron a few minutes to sync up. In the MobileIron app touch on the settings option at the bottom right, then check for updates, and continue. You can then completely close the MobileIron app. Reopen the app after 5 minutes and you should see the 2 green checkmarks shown above. Also, you may receive text messages or emails related to your device being out of compliance or quarantined. These can be ignored during this registration process.