



Indiana State  
Department of Health  
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Mitchell E. Daniels, Jr.  
Governor

Judith A. Monroe, M.D.  
State Health Commissioner

**PROVIDER BULLETIN 0003**

**CHILDREN'S SPECIAL HEALTH CARE SERVICES**

**DATE:** February 20, 2007

**SUBJECT:** Payment Policy

The Children's Special Health Care Services Program (CSHCS) would like to take this opportunity to clarify our payment policies:

- The CSHCS Program is mandated by law to reimburse all providers at Indiana Medicaid allowed rates and this must be accepted by the provider as payment in full.
- When there are insurance co-payments involved, the CSHCS Program can only pay up to the Medicaid allowed rate. Co-payments must be included in that amount and cannot be paid if they exceed the Medicaid allowed rate.
- Any balance remaining after CSHCS has approved the claim at the Medicaid allowed rate cannot be billed to the family.

Questions may be directed to:

Customer Service/Prior Authorization  
1-800-475-1355