

Changes in the Process for LHD and ISDH Responses to “Notifications” for Lead Cases in NBS

What Is An Activity Notification (“Notification”)?

A Notification is an alert submitted in NBS by the Local Health Department (LHD) to ISDH concerning a specific activity/purpose.

PLEASE NOTE:

- ❖ ISDH Lead Case Management Program uses “Notifications” in a different way as compared to other diseases and conditions in NBS.
- ❖ LHDs will send Notifications to their ISDH Lead Case Coordinator multiple times for each patient throughout the period that a case is open and active. Rather than only sending a Notification when closing a case, as is done for other diseases and conditions in NBS, the Notifications sent for lead cases will communicate SEVERAL different specific lead case management activities that have been provided to the patient. (See *Lead Case Management User Guide* and *When Do I Submit a “Notification”?* – Single Page Reference Document)

IMPORTANT INFORMATION: RESPONSES FROM ISDH FOR SUBMITTED NOTIFICATIONS

- ❖ Currently NBS does **NOT** allow multiple Notifications to be sent, **and Approved**, for a case investigation (CI) on one patient
- ❖ Therefore, to allow for the opportunity for multiple Notifications to be sent concerning a patient’s CI, **Notification responses from ISDH to LHDs will be marked as “REJECTED”, regardless of the intended/real response that the ISDH Case Coordinator has to the information and situation that was submitted by the LHD in the Notification.** There will be specific exceptions to this, such as Notifications for case closures where an Approval response would be appropriate.
- ❖ The ISDH Case Coordinator will communicate her intended comments concerning the Notification in the “Notification General Comment” box. **The LHD PHN/case managers are directed to read the comments provided to determine next steps and direction for action.**