What is v-safe?

V-safe is a smartphone-based tool that uses text messaging and web surveys to provide personalized health check-ins after you receive a COVID-19 vaccination. Through **v-safe**, you can quickly tell CDC if you have any side effects after getting the COVID-19 vaccine. Depending on your answers, someone from CDC may call to check on you. And **v-safe** will remind you to get your second COVID-19 vaccine dose if you need one.

Your participation in CDC's *v-safe* makes a difference—it helps keep COVID-19 vaccines safe.

How can I participate?

Once you get a COVID-19 vaccine, you can enroll in *v-safe* using your smartphone. Participation is voluntary and you can opt out at any time. You will receive text messages from *v-safe* around 2pm local time. To opt out, simply text "STOP" when *v-safe* sends you a text message. You can also start *v-safe* again by texting "START."

How long do v-safe check-ins last?

During the first week after you get your vaccine, **v-safe** will send you a text message each day to ask how you are doing. Then you will get check-in messages once a week for up to 5 weeks. The questions **v-safe** asks should take less than 5 minutes to answer. If you need a second dose of vaccine, **v-safe** will provide a new 6-week check-in process so you can share your second-dose vaccine experience as well. You'll also receive check-ins 3, 6, and 12 months after your final dose of vaccine.

Is my health information safe?

Yes. Your personal information in *v-safe* is protected so that it stays confidential and private.*

*To the extent **v-safe** uses existing information systems managed by CDC, FDA, and other federal agencies, the systems employ strict security measures appropriate for the data's level of sensitivity. These measures comply, where applicable, with the following federal laws, including the Privacy Act of 1974; standards enacted that are consistent with the Health Insurance Portability and Accountability Act of 1996 (HIPAA); the Federal Information Security Management Act, and the Freedom of Information Act.



Use your smartphone to tell CDC about any side effects after getting the COVID-19 vaccine. You'll also get reminders if you need a second vaccine dose.



Sign up with your smartphone's browser at

vsafe.cdc.gov

OR

Aim your smartphone's camera at this code

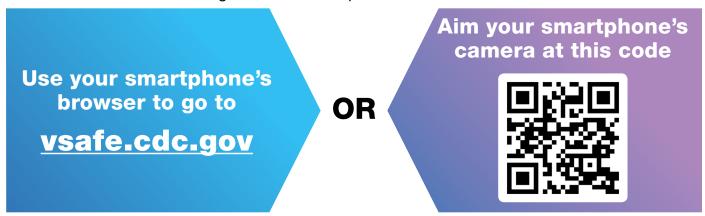


How to register and use v-safe

You will need your smartphone and information about the COVID-19 vaccine you received. This information can be found on your vaccination record card; if you cannot find your card, please contact your healthcare provider.

Register

1. Go to the *v***-safe** website using one of the two options below:



- 2. Read the instructions. Click **Get Started**.
- 3. Enter your name, mobile number, and other requested information. Click Register.
- 4. You will receive a text message with a verification code on your smartphone. Enter the code in v-safe and click Verify.
- 5. At the top of the screen, click **Enter your COVID-19 vaccine information**.
- 6. Select which COVID-19 vaccine you received (found on your vaccination record card; if you cannot find your card, please contact your healthcare provider). Then enter the date you were vaccinated. Click Next.
- 7. Review your vaccine information. If correct, click **Submit**. If not, click **Go Back**.
- 8. Congrats! You're all set! If you complete your registration before 2pm local time, *v-safe* will start your initial health check-in around 2pm that day. If you register after 2pm, *v-safe* will start your initial health check-in immediately after you register—just follow the instructions.

You will receive a reminder text message from *v***-safe** when it's time for the next check-in—around 2pm local time. Just click the link in the text message to start the check-in.

Complete a v-safe health check-in

- 1. When you receive a *v-safe* check-in text message on your smartphone, click the link when ready.
- 2. Follow the instructions to complete the check-in.

Troubleshooting

How can I come back and finish a check-in later if I'm interrupted?

 Click the link in the text message reminder to restart and complete your check-in.

How do I update my vaccine information after my second COVID-19 vaccine dose?

 V-safe will automatically ask you to update your second dose information. Just follow the instructions.

Need help with v-safe?

Call 800-CDC-INFO (800-232-4636) TTY 888-232-6348 Open 24 hours, 7 days a week Visit www.cdc.gov/vsafe



COVID-19 Vaccine FAQ for Patients



What is an EUA?

An Emergency Use Authorization is allowed in instances where a public health threat is identified and there is no approved or adequate existing products. The Food and Drug Administration (FDA) carefully reviews all safety data from clinical trials and an authorizes emergency vaccine use only when the expected benefits outweigh potential risks. For more information about EUAs visit https://www.youtube.com/watch? v=iGkwaESsGBQ.

Source: FDA. (2020). Emergency Use Authorization for Vaccine Explained. Retrieved from https://www.fda.gov/vaccines-blood-biologics/vaccines/emergency-use-authorization-vaccines-explained

What is Operation Warp Speed?

Operation War Speed's goal is to make a safe and effective COVID-19 vaccine widely available as soon as possible. In traditional vaccine development timelines, manufacturing steps are carried out in a sequential basis, however, with Operation Warp Speed manufacturing steps are carried out simultaneously. This increases the financial risk, but does not compromise the safety of the vaccine.

Source: HHS. (2020). Fact Sheet: Explaining Operation Warp Speed. Retrieved from https://www.hhs.gov/coronavirus/explaining-operation-warp-speed/index.html

Is Natural Immunity better than vaccine-induced immunity? I am I better off getting COVID-19 instead of getting the vaccine?

Natural immunity comes from fighting off a virus, however, COVID-19 can have serious, life-threatening complications, there is no way to know how COVID-19 will affect a person. There are potential serious long-term health issues after recovering from COVID-19. It is not known whether getting COVID-19 protects you from getting the virus again in the future, or how long natural immunity lasts. Additionally, when you become infected with the virus, you risk transmitting it to the people around you.

Source: CDC. (2020). Answering Patients' Questions. Retrieved from https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

Can I stop wearing a mask/social distancing after I get the vaccine?

While the vaccine greatly reducing your risk of contracting COVID-19, it is not a perfect fix, you will still need to practice precautions like wearing a mask, social distancing, and other hygiene measures until public health experts say otherwise.

Source: CDC. (2020). Answering Patients' Questions. Retrieved from https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

Could the vaccine cause long term side effects or other problems that we do not know about yet?

The FDA and CDC are continuing the monitor the safety of the vaccine, to identify any possible long-term side effects. The ACIP will take action to address any safety issues that are identified. When you receive the vaccine, you will be provided with resources to report any adverse reaction to the vaccine.

Source: CDC. (2020). Answering Patients' Questions. Retrieved from https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

COVID-19 Vaccine FAQ for Patients



Pfizer-BioNTech COVID-19 Vaccine

What is mRNA?

The Pfizer-BioNTech COVID-19 Vaccine is an mRNA vaccine. mRNA vaccines are not made up of the actual pathogen, they are made up of genetic information and not parts of the virus. The mRNA must be taken up into the body's cells, and the cells are then able to produce the protein that stimulates the immune response. mRNA vaccines train the body to identify and attack the coronavirus protein. Receiving an mRNA vaccine will not affect your DNA.

Source: HHS. (2020). Fact Sheet: Explaining Operation Warp Speed. Retrieved from https://www.acsh.org/news/2020/10/21/how-pfizers-rna-vaccine-works-15104

Will the vaccine make you sick?

The vaccine cannot give someone COVID-19 because it does not contain the live virus. Side effects can occur with any vaccine, as they are a sign that the immune system is working to build up protection against a virus. Symptoms from the vaccine typically resolve within a week, but you should talk to your doctor about when to should seek medical care if your symptoms do not go away.

Source: CDC. (2020). Answering Patients' Questions. Retrieved from https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

Is the Pfizer-BioNTech COVID-19 Vaccine safe?

The Food and Drug Administration (FDA) and Advisory Committee on Immunization Practices (ACIP) carefully review all safety data from clinical trials before authorizing emergency vaccine and recommend the vaccine for use only when the expected benefits outweigh potential risks. The FDA and CDC will continue to monitor the safety of these vaccine. There is a reporting system in place to identify any possible side effects or adverse events.

Source: CDC. (2020). Answering Patients' Questions. Retrieved from https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

What is the Vaccine Adverse Event Reporting System? What is the V-safe Monitoring System?

The Vaccine Adverse Event Reporting System (VAERS) is a national monitoring system that tracks instances of vaccine adverse events. Healthcare personal and vaccine manufacturers are required to report adverse events that occur after vaccination in VAERS. V-safe is a new smartphone-based health monitoring system for people who receive the COVID-19 vaccine. V-safe uses text massaging and web surveys to provide daily health check-ins with COVID-19 vaccine recipients and will provide telephone follow up to anyone who reports medically important adverse events. A VAERS report will be taken during telephone follow up, if appropriate.

Source: CDC. (2020). Ensuring the Safety of COVID-19 Vaccines in the United States. Retrieved from https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety.html

COVID-19 Vaccine FAQ for Patients



Pfizer-BioNTech COVID-19 Vaccine

How is the Pfizer-BioNTech COVID-19 Vaccine Administered?

The Pfizer-BioNTech COVID-19 Vaccine is administered intramuscularly in a series of two injections, with a waiting period of 21 days between the injections. After administration, the person receiving the vaccine will be monitored for 15 minutes by vaccination staff.

Source: CDC. (2020). Answering Patients' Questions. Retrieved from https://www.cdc.gov/vaccines/covid-19/hcp/answering-questions.html

What are the ingredients in the Pfizer-BioNTech COVID-19 Vaccine?

The Pfizer-BioNTech COVID-19 Vaccine includes the following ingredients: mRNA, lipids ((4-hydroxybutyl) azanediyl)bis(hexane-6,1-diyl)bis(2-hexyldecanoate), 2 [(polyethylene glycol)-2000]-N,N-ditetradecylacetamide, 1,2-Distearoyl-sn-glycero-3- phosphocholine, and cholesterol), potassium chloride, monobasic potassium phosphate, sodium chloride, dibasic sodium phosphate dihydrate, and sucrose.

Source: Pfizer. (2020). Fact Sheet for Recipients and Caregivers. Retrieved from https://selfservehosteu.pfizer.com/pfrrdownload/file/fid/77051

What are the potential risks and side effects of the Pfizer BioNTech-19 COVID-19 Vaccine?

Side effects that have been reported with the Pfizer-BioNTech COVID-19 Vaccine include: Injection site pain, tiredness, headache, muscle pain, chills, joint pain, fever, injection site swelling, injection site redness, nausea, feeling unwell, swollen lymph nodes (lymphadenopathy).

There is a remote chance that the Pfizer-BioNTech COVID-19 Vaccine could cause a severe allergic reaction. A severe allergic reaction would usually occur within a few minutes to one hour after getting a dose of the Pfizer-BioNTech COVID-19 Vaccine.

Signs of a severe allergic reaction can include:

Difficulty breathing, swelling of your face and throat, a fast heartbeat, a bad rash all over your body, dizziness and weakness

These may not be all the possible side effects of the Pfizer-BioNTech COVID-19 Vaccine. Serious and unexpected side effects may occur. Pfizer-BioNTech COVID-19 Vaccine is still being studied in clinical trials. Source: Pfizer. (2020). Fact Sheet for Recipients and Caregivers. Retrieved from https://selfservehosteu.pfizer.com/pfrrdownload/file/fid/77051

What is Vaccine Finder?

Vaccine Finder is an online database that uses geo-mapping to find healthcare providers in a given area that provide immunizations. The goal of the Vaccine Finder is to simplify the process of finding and choosing a vaccine provider, therefore increasing vaccine coverage. By entering a zip code, individuals can find all the providers in their area that meet their vaccination needs.

How Do I Search for a Vaccine in Vaccine Finder?

1. Go to https://vaccinefinder.org/.



2. Click on "Find Vaccines" and you will be redirected to the following screen.

