

INSPECT

Indiana Board of Pharmacy Prescription Monitoring Program
www.inspect.IN.gov



Data Submission Dispenser Guide
Indiana Prescription Monitoring Program
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Effective October 11, 2017



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1 Data Collection and Tracking

Data Collection Overview

In accordance with Indiana Code IC 35-48-7, the Indiana Board of Pharmacy (Board) has established an electronic prescription drug monitoring program (PMP) for the purpose of compiling records of all scheduled controlled substances dispensed by Indiana pharmacies.

The Indiana Scheduled Prescription Electronic Collection and Tracking (INSPECT) program collects and monitors controlled substance prescription data. All pharmacies licensed to do business in Indiana must report all controlled substance prescription data to INSPECT within **twenty-four (24) hours** (or next business day) from the date on which a drug is dispensed to an Indiana resident. Under certain conditions, as defined by Indiana law, that prescription information is then made available upon request to licensed healthcare practitioners and sworn law enforcement officials in the form of a patient Rx History report.

An INSPECT patient Rx History Report provides users with a summary of the Schedule II, III, IV, and V controlled substances a patient has been prescribed. It also lists the practitioners who have prescribed to the patient, as well as the pharmacies that have dispensed to them. Registered INSPECT users may request Rx History Reports 24/7 from any computer with internet access. For information on how to register, please see the FAQs or visit www.inspect.in.gov.

Data Collection Requirements

All dispensers of controlled substances must meet the reporting requirements set forth by state law in a secure methodology and format. Information about controlled substance dispensing activities must be reported on regular intervals to the Indiana PMP through the authorized data collection vendor, Appriss, Inc.

Reporting Requirements

Effective October 11, 2017 the Indiana PMP will begin requiring pharmacies and dispensers to report controlled substance dispensations to the Indiana PMP via the PMP Clearinghouse. Dispensations must be reported at least within twenty-four (24) hours (or next business day) from the date on which a drug is dispensed to an Indiana resident.

The laws and regulations for reporting to the Indiana PMP are continuously subjected to amendments; it is the responsibility of dispensers to be aware of such updates as they are enacted and promulgated.

All dispensers of Schedule II - V controlled substance prescriptions are required to collect and report their dispensing information. Such reporting without individual authorization by the patient is allowed under HIPAA, 45CFR § 164.512, paragraphs (a) and (d). The Indiana Professional Licensing Agency is a health oversight agency and Appriss, Inc. will be acting as an agent of Indiana Professional Licensing Agency in the collection of this information.

The following elements are required by law to be reported. For additional details on these elements and others of ASAP 4.2 please see [Appendix A – ASAP 4.2 Specifications](#).

Subsequent Reporting

Submissions of controlled substance data must occur within twenty-four (24) hours (or next business day) of the dispensation of that controlled substance. Submissions must occur every twenty-four (24) hours if the facility is dispensing at least (1) controlled substance prescription per week.

Effective January 1, 2016, all errant records must be corrected and resubmitted within twenty-four (24) hours. All controlled substances dispensed, including zero reports, must be reported within twenty-four (24) hours.

Note: Hospital pharmacies with zero reporting must report every 30 days.

2 Data Submission

This chapter provides information and instructions for submitting data to the PMP Clearinghouse repository.

Timeline and Requirements

Pharmacies and software vendors can establish submission accounts upon receipt of this guide. Instructions for setting up an account are listed below.

- **You may create your account on or after September 12, 2017. See [Creating Your Account](#) for more information.**
- **Beginning October 11, 2017, dispensers are required to transmit their data using PMP Clearinghouse in accordance with the guidelines outlined under [Reporting Requirements](#).**
- **If a pharmacy does not dispense any controlled substances for the preceding reporting period, it must file a zero report for that reporting period, or it will be considered noncompliant. See [Zero Reports](#) for additional details.**

Upload Specifications

Files should be in ASAP 4.2 format released in September 2011. Files for upload should be named in a unique fashion, with a prefix constructed from the date (YYYYMMDD) and a suffix of “.dat”. An example file name would be “20110415.dat”. All of your upload files will be kept separate from the files of others.

Reports for multiple pharmacies can be in the same upload file in any order.

3 Creating Your Account

Prior to submitting data, you must create an account. **If you are already registered with PMP Clearinghouse, you do not need to create a new account. A single account can submit to multiple states.** If you have an existing PMP Clearinghouse account, see section [8.2 Adding States to Your Account](#).

Note: Multiple pharmacies can be uploaded in the same file. For example, Wal-Mart, CVS, and other chain pharmacies send in one file containing all their pharmacies from around the state. Therefore, chains with multiple stores only have to set up one account to upload a file.

Perform the following steps to create an account:

1. To request a data submitter account for PMP AWA_Rx_E, the user must go to <https://pmpclearinghouse.net> and click the *Create Account* link in the center of the screen, or go directly to <https://pmpclearinghouse.net/registrations/new>
2. The screen displayed requires the user to enter their current, valid email address and a password. This email address will act as your user name when logging into the system.
 - **The password must contain at least 8 characters, including 1 capital letter, 1 lower case letter, and 1 special character (such as !, @, #, \$).**

Profile

* Email Address

* Password

* Password confirmation

3. The second grouping is the demographics section. Here, the user must enter their name, employer information, and other information as configured by the PMP Administrator.
 - Required fields are marked with a red asterisk (*)
 - The user may be able to auto populate their user and employer information using the search boxes for listed identifiers (DEA, NCPDP, or NPI).

Personal

* First name

Middle name

* Last name

Searching for DEA or NPI will autopopulate your information if found.

DEA

NPI

Employer

* Name	<input type="text"/>	Searching for DEA or NPI will autopopulate your information if found.
* Address	<input type="text"/>	DEA <input type="text"/> <input type="button" value="Q"/>
Address (continued)	<input type="text"/>	NCPDP <input type="text"/> <input type="button" value="Q"/>
* City	<input type="text"/>	
* State	<input type="text" value="Select a State..."/>	
* Postal Code	<input type="text"/>	
* Phone	<input type="text"/>	
Fax	<input type="text"/>	

NOTE: PMP Clearinghouse users are able to submit data through the web portal via *manual entry (UCF)* or upload of *ASAP files*. *Secure FTP (sFTP)* access is also available for users who prefer an encrypted transfer method. If *Secure FTP* access is not required, skip to step 6.

sFTP Account Creation

If the user would like to submit data via sFTP, sFTP access can be granted during account registration. See [Adding sFTP to a Registered Account](#) to add sFTP access to an existing PMP Clearinghouse account

4. Check the “*Enable sFTP Access*” box as seen below. The sFTP username is automatically generated using the first 5 characters of the employer name + the employer phone number + @prodpmppsftp. Example username: chain5025555555@prodpmppsftp
5. Create a sFTP password that meets the following criteria: **contain at least 8 characters, including 1 capital letter, 1 lower case letter, 1 number, and 1 special character (such as !, @, #, \$).**

NOTE: This will be the password that is input into the pharmacy software so that submissions can be automated. This password can be the same as the one used entered previously under *Profile*. Unlike the Profile password (i.e. user account password), the sFTP password does not expire.

PMP Clearinghouse users are able to submit data through the web portal via manual entry or upload of ASAP files. Secure FTP (SFTP) access and Real-Time submissions are also available.

Enable SFTP Access	<input checked="" type="checkbox"/>
SFTP Username	<input type="text" value="test5555555555@prodpmppsftp"/>
SFTP Password	<input type="text"/>
SFTP Password Confirmation	<input type="text"/>

Password must include at least 8 characters, including 1 capital letter, 1 lowercase letter, and 1 special character (such as !,@,#,\$)

The URL to connect via sFTP is <sftp://sftp.pmpclearinghouse.net>

Additional details on sFTP configuration can be found in [Appendix C – sFTP Configuration](#).

6. The registering user must select which states they will be submitting data for. A list of available states using PMP AWAR_xE are selectable.



Please indicate which states should receive your data.

* States

- Alaska
- Idaho
- Kansas
- Massachusetts
- Mississippi

7. The registering user clicks “*Submit.*” The request is submitted to the PMP Administrator for each of the states the user selected for data submission.
 - Once the State PMP Administrator has approved the request, the user will receive a welcome email and can begin submitting data to PMP AWAR_xE.

4 Data Delivery Methods

This section discusses the different options available to a user to submit your controlled substance reporting data file(s) to PMP Clearinghouse. Users have the options of:

- using a sFTP account;
- using a web portal upload page;
- using a manual entry UCF (Universal Claims Form) page; or
- submitting a zero report.

4.1 Secure FTP

Data submitters who select to submit data to PMP Clearinghouse by sFTP must configure individual folders for the state PMP systems they will be submitting data to. **The sub-folders should use state abbreviation for naming (ex. IN, AK, KS, GA, etc.).** The subfolder must be located in the */homedir* directory, which is where you land once authenticated. Data files not submitted to a state subfolder will be required to have a manual state PMP assignment made on the *File Listings* screen. See [State Subfolders](#) for additional details on this process.

1. If a Clearinghouse account has not yet been created, perform the steps in [Creating Your Account](#). If a Clearinghouse account already exists, but needs sFTP access added, perform the steps in [Adding sFTP to a Registered Account](#).
2. Prepare the data file(s) for submission, using the ASAP 4.2 specifications described in [Appendix A](#).
3. sFTP the file to <sftp://sftp.pmpclearinghouse.net>.
4. When prompted, use the username and password you entered when setting up the sFTP account.
5. Place the file in the appropriate state abbreviated directory.
6. The user can view the results of the transfer/upload on the *Submissions* screen.

Note: If a data file was placed in the root directory and not a state sub-folder, the user will be prompted in the form of a “*Determine PMP*” error at the *File Status* screen to select a destination PMP (state) to send the data to.

4.2 Web Portal Upload

1. If an account has not yet been created, perform the steps in [Creating Your Account](#).
2. After logging into PMP Clearinghouse, navigate to *File Upload* in the menu bar.
3. You must select a destination PMP from the available states listed in the drop-down.
4. Click on the “*Browse*” button and select the file to upload.
5. Click the “*Upload*” button to begin the process of transferring the file to PMP Clearinghouse.
6. The results of the transfer/upload can be viewed on the *File Submissions* screen.

The screenshot shows the PMP Clearinghouse web portal interface. At the top, there is a navigation bar with the following items: PMP Clearinghouse, File Submissions (highlighted in red), LCF Submissions, Zero Reports, File Upload, Account, My Profile, and Help. Below the navigation bar, there is a breadcrumb trail: File Listings / File Upload. The main content area is titled "Submission Upload" with a sub-header "SUBMIT NEW FILE FOR CONSOLIDATION". Below this, there is a heading "Use this screen to submit files to the PMP System" and a sub-heading "How to Upload Your Files". A list of instructions follows: 1. Click the "Browse" button to select a file on your local computer. 2. Click the "Upload" button to begin the uploading process. 3. A confirmation message appears when the upload is finished. Below the instructions, there is a form with a "Select PMP" dropdown menu (showing "Select a PMP..."), a "File Upload:" text input field, a "Browse" button, and an "Upload" button.

4.3 Manual Entry (UCF)

Manual Entry is an option for data submitters to enter their prescription information into the PMP Clearinghouse system using a form derived from the *Universal Claims Form*. It allows the entry of patient, prescriber, dispenser, and prescription information.

PMP Clearinghouse | File Submissions | UCF Submissions | Zero Reports | File Upload | Account | My Profile | Help

UCF Listings / Manage Claim Forms / New Claim Form

Create Universal Claim Form MANAGE APPRIS, INC. UCF FORMS

PMP

* Pmp

Patient

Patient Info

* First Name

* Last Name

* Date of Birth

Gender

Phone Number

Patient ID

Identity Type

Identity Value

Jurisdiction

Relationship

Patient Address

* Address

Apartment or Suite

* City

* State/Province

* Postal Code

Pharmacy

* Name

Phone Number

* Identifier Value

* Address

* City

* State

* Postal Code

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. After logging into PMP Clearinghouse, navigate to *UCF Submissions* in the menu bar.
3. Choose *New Claim Form* to begin a submission.
4. You must select a destination PMP from the available states listed in the drop-down.
5. Complete all required fields as indicated by a red asterisks (*).
6. Click “*Save*.”
7. Then click “*Submit*.”
8. The results can be viewed on the *UCF Listing* screen.

4.4 Zero Reports

If you have no dispensations to report, you must report this information to the IN PDMP by performing the following steps:

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. After logging into PMP Clearinghouse, navigate to *Zero Reports* in the menu bar.
3. You must select a destination PMP from the available states listed in the drop-down.
4. Enter the start date and end date for the report and click on the *Submit* button. (NCPDP and DEA number are optional).
5. The request will be submitted to PMP Clearinghouse.

The screenshot shows the PMP Clearinghouse interface for managing zero reports. The top navigation bar includes 'PMP Clearinghouse', 'File Submissions', 'UCF Submissions', 'Zero Reports' (highlighted), and 'File Upload'. User options for 'Account', 'My Profile', and 'Help' are on the right. The main header reads 'Appriss, Inc. Zero Reports' with a sub-link 'MANAGE APPRISS, INC. ZERO REPORTS'. Below this is a 'Zero Report Management' section with a 'Create Zero Report' form. The form contains a dropdown for 'PMP' (labeled 'Select a PMP...'), and text input fields for 'Start date', 'End date', 'Ncpdp', and 'Dea number'. A 'Submit' button is at the bottom of the form. Below the form is a table titled 'Appriss, Inc. Zero Reports'. The table has columns for 'State', 'Start Date', 'End Date', 'Ncpdp', 'Dea number', 'NPI', 'Asap File', and 'Date Submitted'. A search bar is on the right. The table currently shows 'No data available in table' and 'Showing 0 to 0 of 0 entries'. A 'PreviousNext' link is at the bottom right.

Zero Reports can also be submitted via sFTP using the ASAP Standard for *Zero Reports*. For additional details on this method, see [Appendix B - ASAP Zero Report Specifications](#).

5 Data Compliance

Data Compliance allows users of PMP Clearinghouse to view the status of data files they have submitted.

5.1 File Listing

The *File Status* screen displays information extracted from the data files submitted to PMP Clearinghouse. The screen displays the file name, the number of records identified within the data file, the number of records that contain warnings, the number of records that contain errors, and the date and time of submission. A status column is located at the end of each row displaying the status of the file. If there are errors the status column will state “*Pending Dispensation Error*,” and the text will be a hyperlink to the *View Records* screen.

If a file is unable to be parsed into the Clearinghouse application, the appropriate message will display. A new file must be submitted to PMP Clearinghouse. It is not necessary to void a file that failed parsing since it was not successfully submitted to Clearinghouse.

If a file has been submitted by sFTP without using a state specific sub-folder, the file will be displayed and the user will be prompted to select a destination PMP for the data file to be transferred to.

File Listings / File Upload

File Listings DATA FILE SUBMISSIONS STATUS (LAST 30 DAYS) All Accounts Error Files Upload File

Show 10 entries Search: Refresh

File	State	Records	Records w/ Warnings	Records w/ Errors	Submitted	Status	Status Report
@prodmpstftp/homedir/SC/SC_20160211.dat	SC	72	0	1	02/11/2016 08:32AM	Pending Dispensation Error	status report
@prodmpstftp/homedir/SC/20160209.dat	SC	251	1	0	02/10/2016 09:16AM	✓	status report
@prodmpstftp/homedir/SC/SC_20160210.dat	SC	69	-	-	02/10/2016 08:21AM	✓	status report
@prodmpstftp/homedir/SC/SC_20160208.dat	SC	0	-	-	02/09/2016 09:04AM	(duplicate file)	-
@prodmpstftp/homedir/SC/SC_20160209.dat	SC	67	1	0	02/09/2016 09:04AM	✓	status report
@prodmpstftp/homedir/SC/20160207.dat	SC	253	2	0	02/08/2016 08:59AM	✓	status report
@prodmpstftp/homedir/SC/SC_20160208.dat	SC	55	-	-	02/08/2016 08:21AM	✓	status report
@prodmpstftp/homedir/SC/SC_20160207.dat	SC	53	0	1	02/07/2016 08:23AM	Pending Dispensation Error	status report
@prodmpstftp/homedir/SC/SC_20160206.dat	SC	57	-	-	02/06/2016 09:35AM	✓	status report
@prodmpstftp/homedir/SC/20160204.dat	SC	249	-	-	02/05/2016 04:07PM	✓	status report

Showing 1 to 10 of 48 entries Previous 1 2 3 4 5 Next

5.2 Claim Forms Listing

The *Claim Forms Listing* displays the UCF forms submitted to the PMP Clearinghouse. The screen displays number of warnings and the number errors. A status column is located at the end of each row displaying the status of the file. If there are errors, then the status column will state “*Pending Dispensation Error*,” and the text will be a hyperlink to the *View Records* screen.

5.3 View Records

The *View Records* screen provides a deeper view of the records within a selected data file that need correcting. The screen displays *Prescription Number*, *Segment Type*, *Warning Count*, and *Error Count*. A *Correct* button is displayed at the end of each row that will allow the user to make corrections to the record.

To view the records that need correcting:

1. Click on the “*Pending Dispensation Error*” hyperlink in the status column.
2. The *View Records* screen is displayed.
3. Click on the “*Correct*” button at the end of the row for the record you want to correct.

5.4 Error Correction

The *Error Correction* screen allows a user to make corrections to data submitted that did not pass the validation rules. The screen displays all the fields contained within the record and the originally submitted value. A “Corrected Value” column displays the values the user enters to correct the error. The “Message” column displays the relevant error message for the field explaining why it did not pass the validation rules.

For files that failed to parse, the error identified is "best effort" and any information we could not parse is listed as "unparseable" in the file. A corrected file should be submitted.

To correct records:

1. Identify the fields displayed that require corrections.
2. Enter the new corrected value into the corrected value column.
3. Click *Submit*.
4. The error will be processed through the validation rules.
 - a. If the changes pass the validation rules, the record will be identified as valid and the *File Status* and *View Records* screen will be updated.
 - b. If the changes fail the validation rules, the record will continue to be identified as needing corrections. The error message will be updated to identify any new error message.

File Listings / File Errors / Drug Errors

✔ **Drug Errors** MANAGE AND RESOLVE SUBMISSION ISSUES

Prescription Number: 4045617 Dea Number: Ncpdp Identifier: Filled At: 2016-02-10

Field	Submitted Value	Corrected Value	Messages
Sequence	2	2	✔
Product identifier type	01	NDC	✔
Product identifier	00574007216	00574007216	✔
Quantity		<input type="text"/>	Errors: Quantity value must be present.
Units			✔
Pmix strength text			✔
Pmix product name text			✔

6 Email Reports

Email status reports will be automatically sent to the users associated with a data submitter account. The emailed reports are used to both identify errors in files that have been submitted and confirm a zero report submission.

6.1 File Failed Report

The *File Failed Report* identifies if the submitted file was not able to be parsed and was not processed into PMP Clearinghouse. The file contains a description of the error encountered within the file. In the event of a failed file, a new file should be submitted with the necessary corrections. Failed files are not parsed into Clearinghouse and do not require a *Void ASAP* file to remove it from the system. An example of a *File Fail Report* is:

```
SUBJ: Indiana ASAP file: fake-test3.txt - Parse Failure
```

```
BODY:  
Error Message
```

```
-----  
Failed to decode the value '04' for the bean id 'transactionControlType'.
```

```
Summary:
```

```
* File Name: fake-test3.txt  
* ASAP Version: 4.2  
* Transaction Control Number: unparseable  
* Transaction Control Type: unparseable  
* Date of Submission: January 30, 2016
```

```
NOTE: This file could not be received into the system because the system  
could not recognize its content as a valid ASAP format. Action is required  
to resolve the issues and a subsequent file should be submitted. As such the  
information provided in this report is "best effort" and any information we  
could not parse is listed as "unparseable" in the fields above.
```

6.2 File Status Report

The *File Status Report* is a report sent to notify the data submitter that a data file is currently being parsed by the state PMP system. The report notifies users of the following scenarios:

- **Total Records:** The total number of records contained in the submitted data file.
- **Duplicate Records:** The number of records that were identified as already existing within the PMP system. Duplicate records are not imported to prevent improper patient information.
- **Records in Process:** The number of records remaining to be processed into the system (usually only displays a number if the file has not finished loading at the time the report is sent out). **Records remaining to be processed will continue to be processed even after the status report is sent.**
- **Records with Errors:** Shows how many records that contain errors. These errors will need to be corrected for the record to be imported into the system. If a zero (0) is displayed, there are no errors in the data.

- **Records with Warnings:** Shows how many records that contain warnings. These warnings do not need to be corrected for the record to be imported into the system. If a zero (0) is displayed, there are no warnings in the data.
- **Records imported with warnings:** Shows the number of records that were imported if they had warnings. Records with warning and errors must have the errors corrected to be submitted into the system.
- **Records imported without warnings:** Shows the number of records that were imported that had no warnings.

The initial report is sent out 2 hours after the file has been submitted to the system. Status reports will be received every 24 hours after if errors are continued to be identified within a submitted data file.

The report identifies specific records in the submitted data file and returns identifying information about the record and the specific error identified during the validation process. The report uses fixed width columns and contains a summary section after the error listings. Each column contains a blank 2-digit pad at the end of the data. The columns are set to the following lengths:

Column	Length
DEA	11 (9+pad)
NCPDP	9 (7+pad)
NPI	12 (10+pad)
Prescription	27 (25+pad)
Filled	10 (8+pad)
Segment	18 (16+pad)
Field	18 (16+pad)
Type	9 (7+pad)
Message	Arbitrary

An example of the report is:

SUBJ: Indiana ASAP file: fake-test3.txt - Status Report

BODY:

DEA	NCPDP	NPI	Prescription	Filled	Segment	Field	Type	Message
BE1234567	1347347	9034618394	123486379596-0	20130808	Dispensation	refill_number	WARNING	msg example
DE9841394	3491849	4851947597	357199504833-345	20130808	Dispensation	days_supply	ERROR	msg example

Summary:

- * File Name: fake-test3.txt
- * ASAP Version: 4.2
- * Transaction Control Number: 23489504823
- * Transaction Control Type: send
- * Date of Submission: January 30, 2016
- * Total Record Count: ###
- * Duplicate Records: ###
- * In Process Count: ###
- * Records with Error Count: ###
- * Imported Records Count: ###
- * Records Imported with Warning Count: ###

1.1 Zero Report Confirmation

A *Zero Report Confirmation* email is sent to a data submitter who successfully submits a zero report into PMP Clearinghouse. The report displays the PMP the zero report was submitted to, the date range to be used in the zero report, the date the zero report was submitted to Clearinghouse, and the date the report was originally created by the data submitter. An example of the report is:

SUBJ: ASAP Zero Report: zero_reports_20130301KSMCPS.DAT

BODY:

Summary:

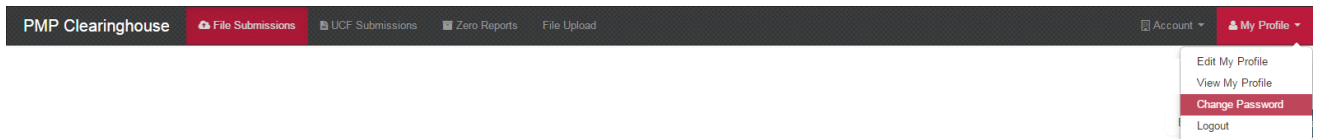
- * File Name: zero_reports_20130301KSMCPS.DAT
- * PMP Name: Indiana
- * Date Range: 2013-03-06 - 2013-03-06
- * Submission Date: 2013-08-23
- * ASAP Creation Date: 2013-03-06

7 Password Management

Password management can be handled within PMP Clearinghouse by the user. A user is able to proactively change their password before it expires within the application through their user profile. If a password has expired, or if the user has forgotten the password, they can use “*Forgot your password*” to change their password.

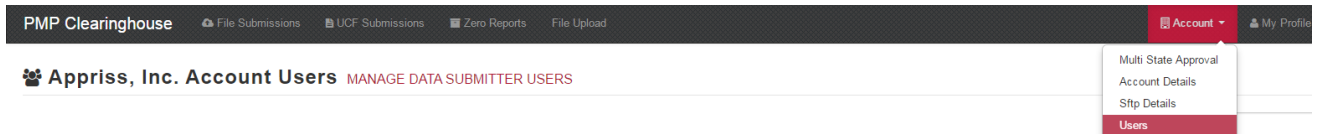
7.1 Changing Your Password

1. When a user wants to change their current password, they navigate to their *My Profile* section.
2. The user selects the navigation menu item for “*Change Password.*”
3. The user must then enter their current password and enter a new password twice.
4. The new password will take effect once the user has logged out of the application.



7.2 Changing Passwords for Another User

1. Navigate to the *Accounts* menu option.
2. Select “*Users.*”
3. Select the “*Edit*” button for the desired user.
4. Create a new password for the user and click “*Submit.*”
5. The user will now use the new password for logging into PMP Clearinghouse.



7.3 Forgot Your Password

1. When a user has forgotten their password or their password has expired, the user should click on the link named *“Forgot your password”* located on the *Login* screen.
2. The user must enter the email address they used to register with the application.
3. The user will receive an email containing a link to reset the password for the user’s account.
4. The user must enter the new password twice and then *save* the password.

The image shows two screenshots of a web application interface. The top screenshot is titled "Login" and contains two input fields: "Email Address" with an envelope icon and "Password" with a key icon. Below the fields are two buttons: "Login" and "Create an Account". The bottom screenshot is titled "Help" and contains two links: "Forgot your password?" and "Didn't receive unlock instructions?".

8 User Profile

8.1. Adding Users to Your Account

PMP Clearinghouse allows data submitters to add new users to the system that will have the same rights and access to submitting and viewing file status. This practice will allow a data submitter to create an account to be used for a backup individual.

1. In *Account* in the menu bar, the user can select to add users under the section titled *“Users.”*
2. Click the *“New User”* button and enter the first name, last name, and email address for the new user.
3. Once saved, the new user will be able to log into PMP Clearinghouse.
 - a. The new user will use the email address used when creating their account.
 - b. The new user must use the *“Forgot your password”* link to create a password for their account.
4. The new user can now *Login* and view all data files that have been submitted under the account.

8.2. Adding States to Your Account

If a registered user of PMP Clearinghouse needs to submit data files to an additional state using PMP AWA_Rx_E, the user can submit the request through their *Account Settings* page.

1. Navigate to *Account* in the main menu and select “*Multi State Approval*” from the dropdown.
2. The page that displays lists the current states the account has requested to submit data to and the current approval from that state.
3. To submit to a new state using PMP AWA_Rx_E, simply check the state on the list. This will send the data submission request to the desired states PMP Administrator for approval.
4. After approval has been granted, the status will change from “*Pending*” to “*Approved*.”
5. The account may begin submitting data to the new state.

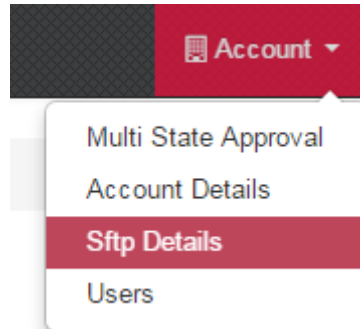
Note: If submitting by sFTP, data must be located in the proper sub-folder to ensure proper delivery to the desired state PMP.

The screenshot shows the PMP Clearinghouse interface. At the top, there is a navigation bar with 'PMP Clearinghouse' and several menu items: 'File Submissions', 'UCF Submissions', 'Zero Reports', and 'File Upload'. On the right side of the navigation bar, there are 'Account' and 'My Profile' dropdown menus. Below the navigation bar, the page title is 'Appriss, Inc. Account MULTI STATE APPROVAL'. A dropdown menu is open under 'Account', showing 'Multi State Approval', 'Account Details', 'Sftp Details', and 'Users'. The main content area has a heading 'Please select state PMPs that will receive data from this account.' followed by a note: 'We will not allow data into a state PMP from this account until the appropriate state administrator has approved this account.' Below this is a table with columns 'Abbv', 'State', and 'Status'. The table lists states AK, ID, KS, MS, NV, ND, SC, and SD. The first seven states have their checkboxes checked and a status of 'Approved'. The last state, SD, has its checkbox unchecked. To the right of the table is a map of the United States titled 'Participating States | Your Approval Status'. The map shows the states AK, ID, KS, MS, NV, ND, and SC highlighted in light gray, indicating they are participating states.

Abbv	State	Status
<input checked="" type="checkbox"/>	AK Alaska	Approved
<input checked="" type="checkbox"/>	ID Idaho	Approved
<input checked="" type="checkbox"/>	KS Kansas	Approved
<input checked="" type="checkbox"/>	MS Mississippi	Approved
<input checked="" type="checkbox"/>	NV Nevada	Approved
<input checked="" type="checkbox"/>	ND North Dakota	Approved
<input checked="" type="checkbox"/>	SC South Carolina	Approved
<input type="checkbox"/>	SD South Dakota	

8.3. Adding sFTP to a Registered Account

If a registered account did not request an sFTP account during the registration process, a user of the account can request one in the *Account* options.



1. Navigate to the *Account* drop down menu and select *sFTP Details*.
 2. Select the button to request an sFTP account.
- Note:** If an sFTP account already exists, the username will be displayed on this screen.
3. Enter the desired password for the sFTP account.
 4. The sFTP username will be displayed on the screen after the sFTP account has been created.

9 Document Information

Disclaimer

Appriss has made every effort to ensure the accuracy of the information in this document at the time of printing. However, information may change without notice.

Revision History

Version	Date	Changes
1.0	07/24/2017	<ul style="list-style-type: none">Initial Draft

10 Assistance and Support

Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

Contact Appriss Health at **1-844-446-4767**

Create a support request using the following URL

<https://apprisspmpclearinghouse.zendesk.com/hc/en-us/requests/new>

Technical assistance is available 8am – 8pm EST Mon - Fri

Administrative Assistance

Appriss, Inc.

400 West Wilson Bridge Rd., Suite 305

Columbus, OH 43085

Fax: 866 – 282 - 7076

INRxReport@Appriss.com

11 Appendix A – ASAP 4.2 Specifications

The following information is the required definitions for submitting ASAP 4.2 records to Indiana PMP.

The following table will list the Segment, Element ID, Element Name, and Requirement. The Requirement column uses the following codes:

Element ID	Element Name	Required Data
TH – Transaction Header - Required		
To indicate the start of a transaction. It also assigns the segment terminator, data element separator, and control number.		
TH01	Version/Release Number Code uniquely identifying the transaction. Format = x.x	Yes
TH02	Transaction Control Number Sender assigned code uniquely identifying a transaction.	Yes
TH05	Creation Date Date the transaction was created. Format: CCYYMMDD.	Yes
TH06	Creation Time Time the transaction was created. Format: HHMMSS or HHMM.	Yes
TH07	File Type <ul style="list-style-type: none"> • P = Production • T = Test 	Yes
TH09	Segment Terminator Character Sets the actual value of the data segment terminator for the entire transaction.	Yes
IS – Information Source – Required		
To convey the name and identification numbers of the entity supplying the information.		
IS01	Unique Information Source ID Reference number or identification number. (Example: phone number)	Yes
IS02	Information Source Entity Name Entity name of the Information Source.	Yes
PHA – Pharmacy Header – Required		
To identify the pharmacy or the dispensing prescriber. It is required that information be provided in at least one of the following fields: PHA01, PHA02, or PH03.		
PHA02	NCPDP/NABP Provider ID Identifier assigned to pharmacy by the National Council for Prescription Drug Programs.	Yes

PAT – Patient Information – Required		
Used to report the patient’s name and basic information as contained in the pharmacy record.		
PAT02	<p>ID Qualifier Code to identify the type of ID in PAT03. If PAT02 is used, PAT03 is required.</p> <ul style="list-style-type: none"> • 01 Military ID • 02 State Issued ID • 03 Unique System ID • 04 Permanent Resident Card (Green Card) • 05 Passport ID • 06 Driver’s License ID • 07 Social Security Number • 08 Tribal ID • 99 Other (agreed upon ID) 	Yes
PAT03	<p>ID of Patient Identification number for the patient as indicated in PAT02. An example would be the driver’s license number.</p>	Yes
PAT07	<p>Last Name Patient’s last name. For veterinary prescriptions, enter the owner’s last name.</p>	Yes
PAT08	<p>First Name Patient’s first name. For veterinary prescriptions, enter the owner’s first name</p>	Yes
PAT09	<p>Middle Name Patient’s middle name or initial if available.</p>	Optional
PAT12	<p>Address Information – 1 Free-form text for street address information.</p>	Yes
PAT13	<p>Address Information – 2 Free-form text for additional address information.</p>	Optional
PAT14	<p>City Address Free-form text for city name.</p>	Yes
PAT15	<p>State Address U.S. Postal Service state code Note: Field has been sized to handle international patients not residing in the U.S.</p>	Yes
PAT16	<p>ZIP Code Address U.S. Postal Service ZIP code. Populate with zeros if patient address is outside the U.S.</p>	Yes

PAT18	<p>Date of Birth Date patient was born. Format: CCYYMMDD. For veterinary prescription, Enter owner’s DOB</p>	Yes
PAT19	<p>Gender Code Code indicating the sex of the patient.</p> <ul style="list-style-type: none"> • F Female • M Male • U Unknown 	Yes
PAT20	<p>Species Code Used if required by the PMP to differentiate a prescription for an individual from one prescribed for an animal.</p> <ul style="list-style-type: none"> • 01 Human • 02 Veterinary Patient 	Yes
PAT21	<p>Name of Animal Required when PAT20 is populated with 02, indicating a veterinary prescription.</p>	YES
<p>DSP – Dispensing Record – Required</p> <p>To identify the basic components of a dispensing of a given prescription order including the date and quantity.</p>		
DSP01	<p>Reporting Status DSP01 requires one of the following codes, and an empty or blank field no longer indicates a new prescription transaction:</p> <ul style="list-style-type: none"> • 00 New Record (indicates a new prescription dispensing transaction) • 01 Revise (indicates that one or more data element values in a previously submitted transaction are being revised) • 02 Void (message to the PMP to remove the original prescription transaction from its data, or to mark the record as invalid or to be ignored). 	Yes
DSP02	<p>Prescription Number Serial number assigned to the prescription by the pharmacy.</p>	Yes
DSP03	<p>Date Written Date the prescription was written (authorized). Format: CCYYMMDD</p>	Yes
DSP04	<p>Refills Authorized The number of refills authorized by the prescriber.</p>	Yes

DSP05	Date Filled Date prescription was dispensed. Format: CCYYMMDD	Yes
DSP06	Refill Number Number of the fill of the prescription. 0 indicates New Rx; 01-99 is the refill number.	Yes
DSP07	Product ID Qualifier Used to identify the type of product ID contained in DSP08. <ul style="list-style-type: none"> • 01 NDC • 06 Compound 	Yes
DSP08	Product ID Full product identification as indicated in DSP07, including leading zeros without punctuation. If Compound is indicated in DSP07 then use 99999 as the first 5 characters; CDI then becomes required.	Yes
DSP09	Quantity Dispensed Number of metric units dispensed in metric decimal format. Example: 2.5 Note: For compounds show the first quantity in CDI04.	Yes
DSP10	Days Supply Estimated number of days the medication will last.	Yes
DSP11	Drug Dosage Units Code Identifies the unit of measure for the quantity dispensed in DSP09. <ul style="list-style-type: none"> • 01 Each • 02 Milliliters (ml) • 03 Grams (gm) 	Yes
DSP16	Classification Code for Payment Type Code identifying the type of payment, i.e. how it was paid for. <ul style="list-style-type: none"> • 01 Private Pay (cash, check, debit, credit) • 02 Medicaid • 03 Medicare • 04 Commercial Insurance • 05 Military Installations and VA • 06 Workers' Compensation • 07 Indian Nations • 99 Other 	Yes
PRE – Prescriber Information – Required		
To identify the prescriber of the prescription.		

PRE02	DEA Number Identifying number assigned to a prescriber or an institution by the Drug Enforcement Administration (DEA).	Yes
PRE03	DEA Number Suffix Identifying number assigned to a prescriber by an institution when the institution's number is used as the DEA number.	Situational
CDI – Compound Drug Ingredient Detail – Situational		
To identify the individual ingredients that make up a compound.		
CDI01	Compound Drug Ingredient Sequence Number First reportable ingredient is 1; each additional reportable Ingredient is increment by 1.	Required for Compound Prescription
CDI02	Product ID Qualifier Code to identify the type of product ID contained in CDI03. <ul style="list-style-type: none">• 01 NDC	Required for Compound Prescription
CDI03	Product ID Full product identification as indicated in CDI02, including leading zeros without punctuation.	Required for Compound Prescription
CDI04	Compound Ingredient Quantity Metric decimal quantity of the ingredient identified in CDI03. <ul style="list-style-type: none">• Example: 2.5	Required for Compound Prescription
CDI05	Compound Drug Dosage Units Code Identifies the unit of measure for the quantity dispensed in CDI04. <ul style="list-style-type: none">• 01 Each (used to report as package)• 02 Milliliters (ml) (for liters; adjust to the decimal milliliter equivalent)• 03 Grams (gm) (for milligrams; adjust to the decimal gram equivalent)	Situational for Compound Prescription
AIR – Additional Information Reporting – Situational		
TP – Pharmacy Trailer – Required		
To identify the end of the data for a given pharmacy and to provide a count of the total number of detail segments included for the pharmacy.		
TP01	Detail Segment Count Number of detail segments included for the pharmacy including the pharmacy header (PHA) including the pharmacy trailer (TP) segments.	Yes

TT – Transaction Trailer – Required		
To identify the end of the transaction and to provide the count of the total number of segments included in the transaction.		
TT01	Transaction Control Number Identifying control number that must be unique. Assigned by the originator of the transaction. Must match the number in TH02.	Yes
TT02	Segment Count <ul style="list-style-type: none"> Total number of segments included in the transaction including the header and trailer segments. 	Yes

12 Appendix B – ASAP Zero Report Specifications

The following information table contains the required definitions for submitting Zero Reports via sFTP or manual upload to Indiana PMP. The table below lists the Segment and Element ID with prepopulated data to be used as an example for constructing a Zero Report. For more details regarding these Segment or Elements IDs or for the purposes of reporting actual dispensations please refer to the previous section, [Appendix A – ASAP 4.2 Specifications](#)

Element ID	Element Name	Requirement
TH – Transaction Header - Required		
TH01	4.2	Yes
TH02	123456	Yes
TH05	20150101	Yes
TH06	223000	Yes
TH07	P	Yes
TH09	\\	Yes
IS – Information Source – Required		
IS01	7705555555	Yes
IS02	PHARMACY NAME	Yes
IS03	Date Range of Report #CCYYMMDD#-#CCYYMMDD#	Yes
PHA – Pharmacy Header – Required		
PHA02	NABP Number	Yes
PAT – Patient Information – Required		
PAT07	REPORT	Yes
PAT08	ZERO	Yes
DSP – Dispensing Record – Required		
DSP05	20150101	Yes
TP – Pharmacy Trailer – Required		
TP01	7	Yes
TT – Transaction Trailer – Required		
TT01	123456	Yes
TT02	10	Yes

The following is an example, using the above values, of how a *Zero Report* would look.

```
TH*4.2*123456*01**20150108*223000*P**\  
IS*7705555555*PHARMACY NAME*#20150101#-#20150107#\  
PHA*** ZZ1234567\  
PAT*****REPORT*ZERO*****\  
DSP*****20150108*****\  
PRE*\  
CDI*\  
AIR*\  
TP*7\  
TT*123456*10\  

```

13 Appendix C – sFTP Configuration

If submitting data via sFTP, a Clearinghouse account with sFTP access needs to already exist.

See [Creating Your Account](#) to register with PMP Clearinghouse.

See [Adding sFTP to a Registered Account](#) to add sFTP access to an existing PMP Clearinghouse account.

sFTP Connection Details:

Hostname: *sftp.pmpclearinghouse.net*

It is recommended to use the hostname when configuring the connection rather than the IP Address as the IP Address is subject to change.

Port: 22

Note: The port will always be 22

- **Credentials** – Account credentials (username and password) can be found within the PMP Clearinghouse website.
- Login to PMP Clearinghouse > click **Account** > **sFTP Details** > **Edit**
- The username cannot be modified, however, the password can be updated. The current sFTP password cannot be seen or recovered. If it is unknown/lost the user will need to create a new one.

SFTP Account UPDATE SFTP PASSWORD

Username: apprisstest@prodpmpsftp

Password

Must be at least 8 characters

Password confirmation

Update

Cancel

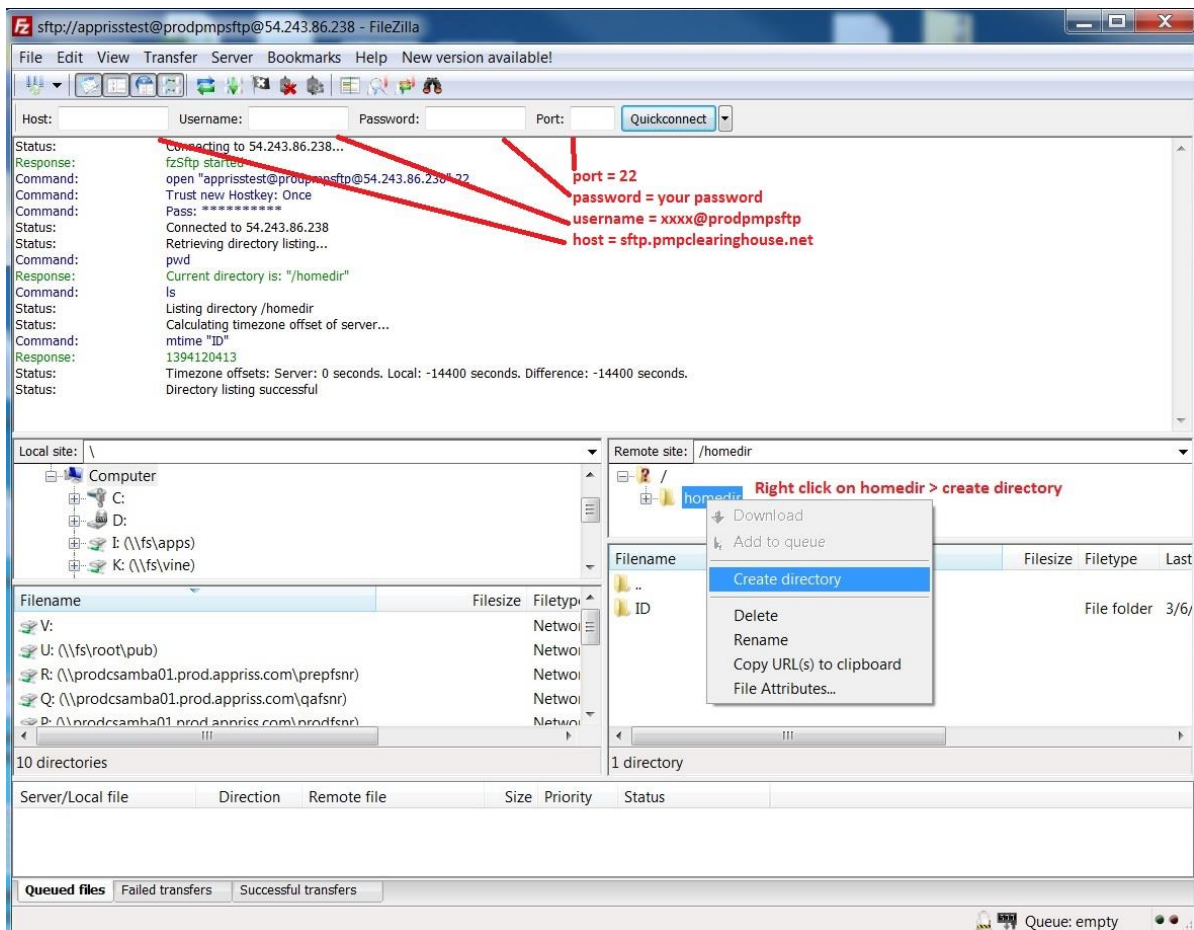
Users can test the sFTP connection but will not be able to submit data to a PMP until their account has been approved by the state administrator.

State Subfolders

PMP Clearinghouse is the data repository for several states. As such, data submitted via sFTP must be placed in a state abbreviated folder so that it can be properly imported to the correct state. The creation of subfolders must be done outside of the PMP Clearinghouse website using 3rd party software such as a SSH Client or a command line utility. Files placed in the root/home directory of the sFTP server will not be imported. This will cause the dispensing entity to appear as non-compliant/delinquent.

The following are two methods by which to create state subfolders for sFTP submissions.

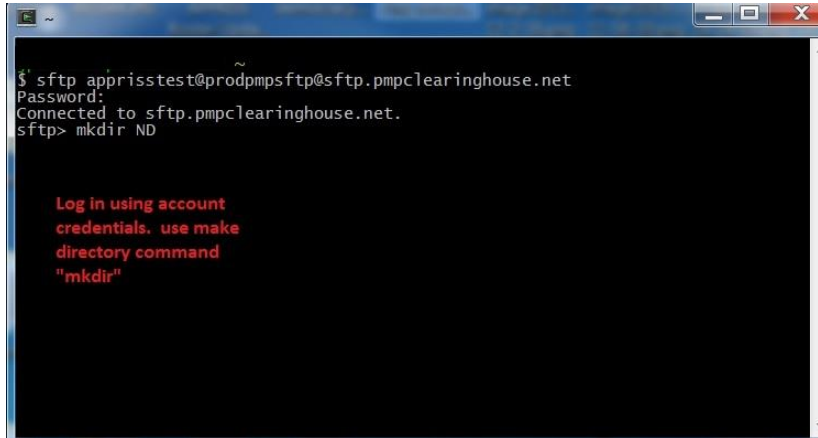
1. **Via SSH client (ex: WinSCP/FileZilla)**
 - Log into sFTP Account and create the directories needed under */homedir*.



2. Via command prompt

- a. Log into sFTP Account using command prompt.
- b. Once logged in, type: **"mkdir"** (then the directory name you wish to create)
 - a. Example: **mkdir IN**

NOTE: The state folder must be titled as above, with the two-letter abbreviation.



```
$ sftp apprisstest@prodpmfsftp@sftp.pmpclearinghouse.net
Password:
Connected to sftp.pmpclearinghouse.net.
sftp> mkdir ND
```

Log in using account credentials. use make directory command "mkdir"

Pharmacy software will need to be configured to place files in the appropriate state folder when submitting.

The software vendor may need to be contacted for additional assistance on this process.

NOTE: Capitalization of the abbreviated state folders names have no bearing on whether or not Clearinghouse processes the files, however, some pharmacy systems, especially *nix based systems, will require the exact case be used when specifying the target folder.

Public (SSH/RSA) Key Authentication

SSH key authentication is supported by PMP Clearinghouse. The generation of the key is outside the scope of this document, however, general guidelines about the key along with how to import/load the key is provided.

***PGP Encryption** is not supported

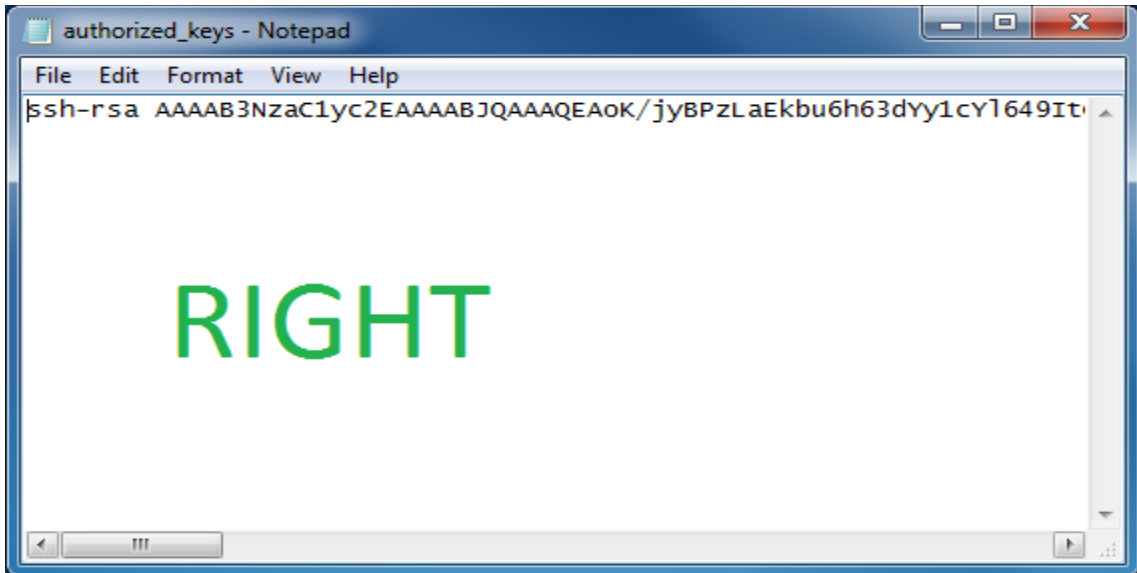
Supported Key Types:

- SSH-2 RSA 2048 bit length

Unsupported Key Types:

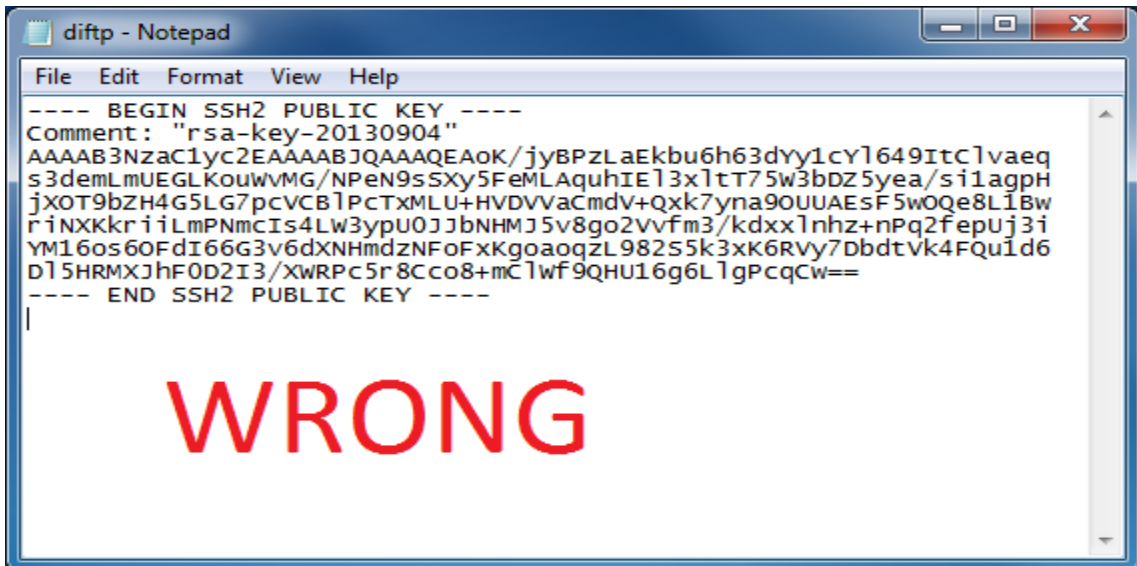
- SSH-1 RSA and SSH-2 DSA keys are not supported.

Correct Public Key Format – If opened in a text editor, key should look like the following:



The screenshot shows a Notepad window titled "authorized_keys - Notepad". The menu bar includes File, Edit, Format, View, and Help. The text in the window is "ssh-rsa AAAAB3NzaC1yc2EAAAABJQAAAQEAoK/jyBPZLaEkbu6h63dyy1cYl649It". The word "RIGHT" is written in large green letters in the center of the window.

Incorrect Public Key Format – If opened in a text editor, key SHOULD NOT look like the following:



The screenshot shows a Notepad window titled "diftp - Notepad". The menu bar includes File, Edit, Format, View, and Help. The text in the window is a multi-line SSH2 public key format: "---- BEGIN SSH2 PUBLIC KEY ----", "Comment: \"rsa-key-20130904\"", "AAAAB3NzaC1yc2EAAAABJQAAAQEAoK/jyBPZLaEkbu6h63dyy1cYl649ItClvaeq", "s3demLmUEGLKouwVMG/NPeN9sSXY5FeMLAguhIEl3xltT75w3bDZ5yea/silagpH", "jXOT9bZH4G5LG7pcVCB1PcTxMLU+HVDVvACmdV+Qxk7yna90UUAESF5wOqe8L1Bw", "r iNXKkr i iLmPNmCIs4Lw3ypU0JJbNHMJ5v8go2Vvfm3/kdxxlnhz+nPq2fepUj3i", "YM16os6OfdI66G3v6dXNHmdzNFofXKgoaoqZL982S5k3xK6Rvy7DbdtVk4FQuId6", "Dl5HRMXJhf0D2I3/XwRPe5r8Cco8+mClwf9QHU16g6LlgPcqCw==", "---- END SSH2 PUBLIC KEY ----". The word "WRONG" is written in large red letters in the center of the window.

Once the key has been generated, it should be named "***authorized_keys***"

NOTE: There is no file extension and an underscore between the words authorized and keys.

A .ssh subfolder needs to be created in the home directory of the of the sFTP account. The "***authorized_keys***" file must be placed in the .ssh folder. The creation of this folder follows the same process as creating a state subfolder. Refer to the [State Subfolders](#) section for steps on creating subfolders.