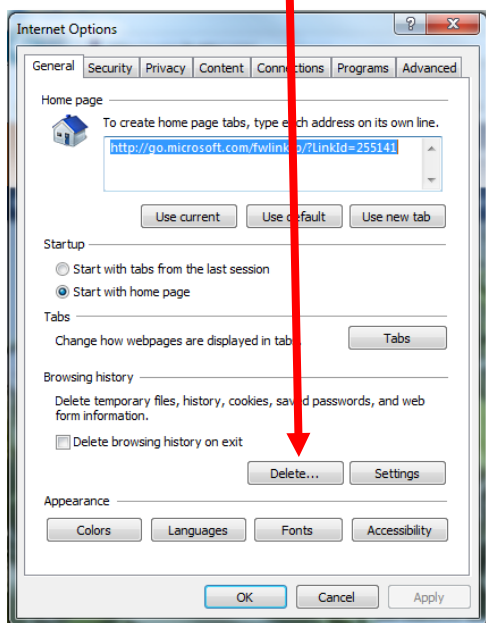
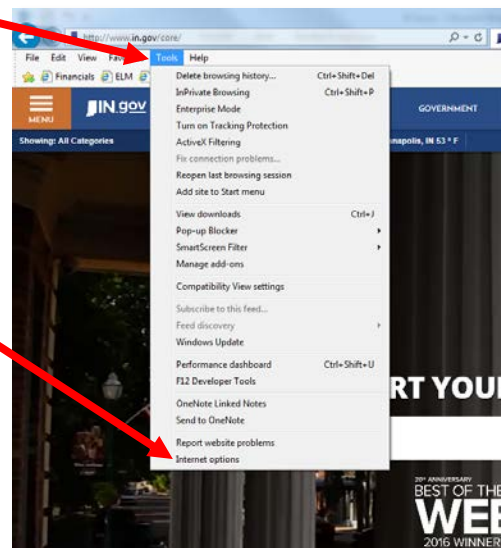




# Clearing Browser History & Cookies



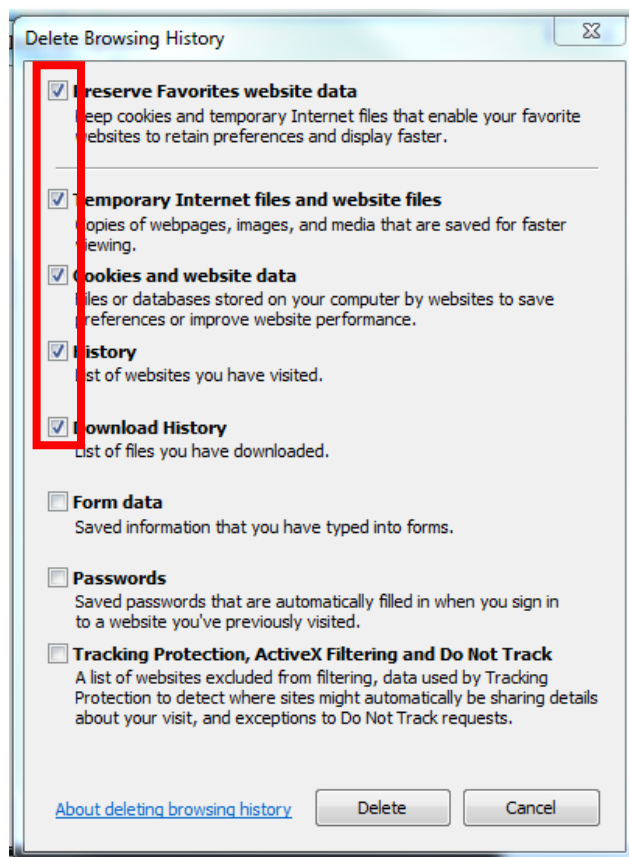
1. In Internet Explorer, click the **Tools** menu.
2. Click **Internet Options**.
3. Click the **'Delete'** button



4. Ensure the following items are selected:
  - a. **Preserve Favorites Website Data**
  - b. **Temporary Internet Files and Website Files**
  - c. **Cookies and Website Data**
  - d. **History**
  - e. **Download History**

5. Click the **'Delete'** button.

6. Click **'OK'**

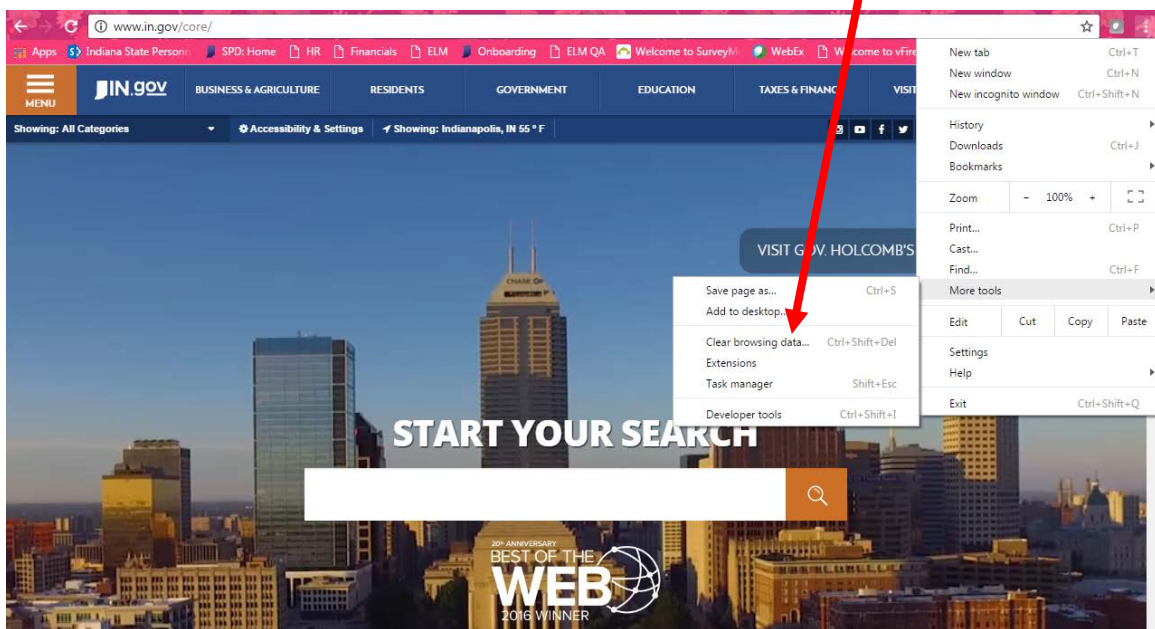




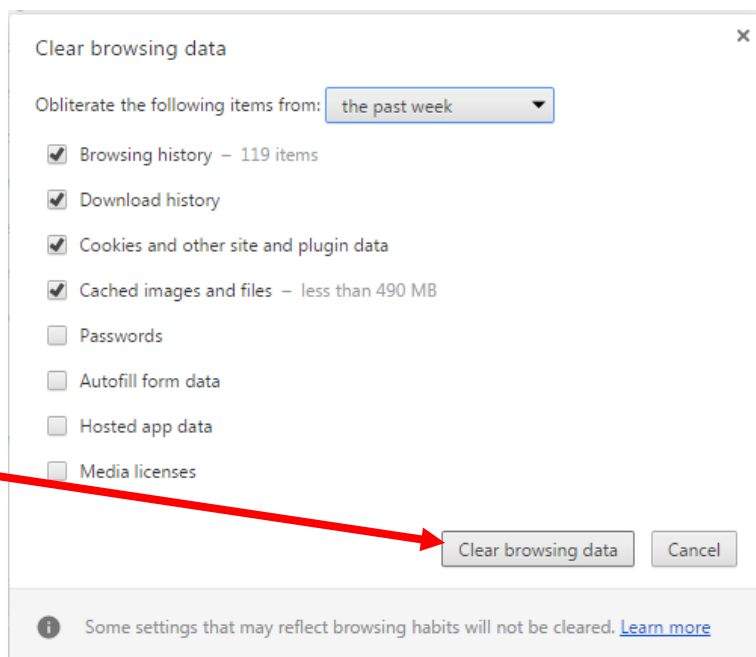
# Clearing Browser History & Cookies



1. In Google Chrome, select the **Tools Menu>More Tools>Clear Browsing Data**



2. Ensure the following items are selected:
  - a. **Browsing History**
  - b. **Download History**
  - c. **Cookies and Other Site and Plugin Data**
  - d. **Caches Images and Files**
3. Click 'Clear Browsing Data'

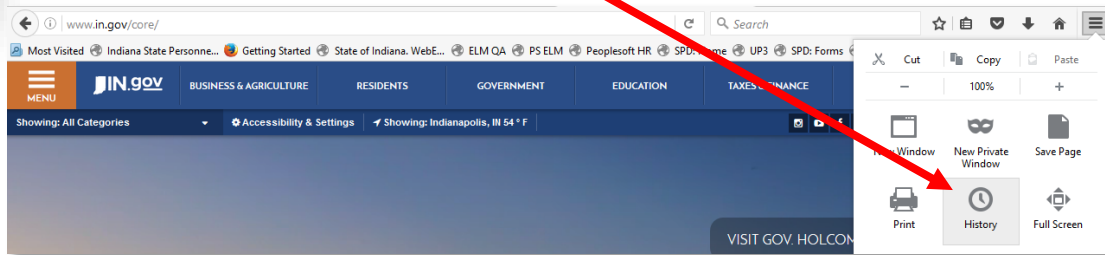




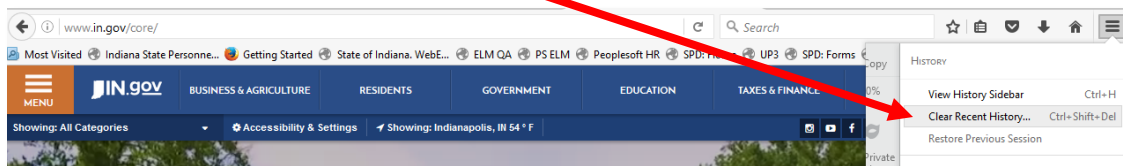
# Clearing Browser History & Cookies



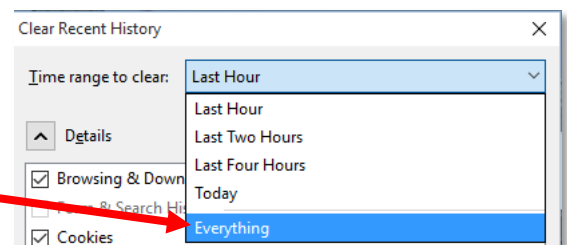
1. Using Firefox, select the **Menu Button>History**



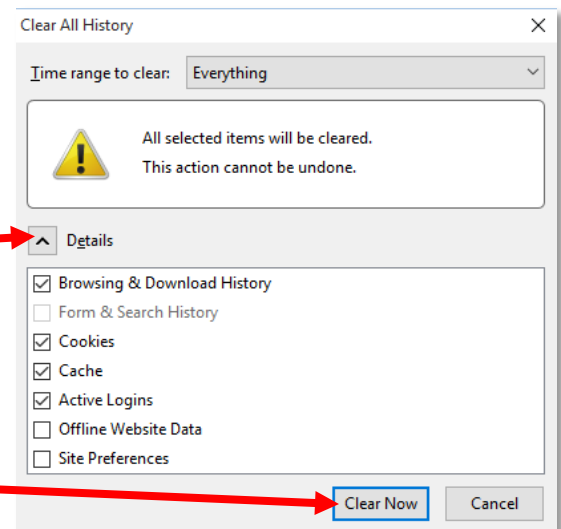
2. Select **Clear Recent History**



3. Select the **Time Range to Clear** drop down menu arrow and select **Everything**



4. Click the **Details** drop down menu arrow and make sure all of the following items are selected



5. Select the **Clear Now** button