



The Torch

The official newsletter for Indiana state employees

Governor recognizes, thanks long-term employees

On August 21, Governor Mitch Daniels recognized 306 state employees for their long time service to the state at a reception in the Statehouse. Long-term employees are considered those with at least 35 years of service to the state of Indiana and are recognized every five years. Congratulations to the following employees:

65 years of service

Indiana State Department of Health: Louis Douglas

55 years of service

Indiana Department of Transportation (INDOT): Richard Vanleave

50 years of service

INDOT: Donald Deutsch
Department of Workforce Development: Mary Clark

45 years of service

Department of Correction: James Hoover
Department of Natural Resources: John Webb
INDOT: Frank Begle, William Cook, Thomas Emily, Thomas Hamilton
Indiana State Library: Diane Sharp
State Personnel Department: Joyce Crull
Indiana Supreme Court: Thomas Fisher

40 years of service

Bureau of Motor Vehicles: Michele Compton

Bureau of Motor Vehicles

Commission: Steven Oakley

Department of Child Services:

Dennis Cart, Mary Fielding, Ella Green, Linda Pierce, John Schroder

Department of Correction: Ruth Payne, Neil Potter, Phyllis Scroggin

Department of Natural Resources: William Bean, John Bergman, James Gerbracht, James Gray, John Hall, William James, Dan Saffen, Darrell Skinner, Steve Winicker

Department of Revenue: Nancy Hofmann

Department of Environmental Management: Joan Miller, Janet Mobley, David Rice

Department of Workforce Development: Cathryn Boatman, Carolyn Colee, Vera Johnson, Corliss Long, Constance Miller, Gaile Norkus, Stephen Riggins, Andrea Sebben, Roberta Smith

Gaming Commission: Larry Rollins

Family & Social Services Administration: Simone Alberding, Bernadette Allen, Jane Burcham, Steven Cunningham, Jeffrey Dubois, Marion Harris, Mark Hudson, Valeria Johnson-Fletcher, Nancy Kalisz, Tamara Klausmeier, Derena Leffert, Frederick Malloy, Karen Martin, Paula McAfee, Willie McFarland, Rhonda Rush, Robert Sannes, Cathy Schuler, Tania Shaum, George True

Indiana State Department of Health: Teresa Barlow, Kathleen Frogge

Indiana State Museum: Denver Howlett

Indiana Supreme Court: Gary Miller, Richard Payne

INDOT: Dwight Archibald, Brent Barlow, Dennis Belter, Steven Boyer, Charles Coffman, Cecil Emmons, Richard Fabrowicz, Kenneth Fraley, Douglas Furness, Michael Hallien, Jimmy Helton, Michael Hobson, Larry Loveall, Roger McNeill, Gary Mithoefer, Michael Monahan, Wayne Moore, Carroll Morgan, Dale Rainbolt, John Scully, Nancy Strain, Steven Swinford, Todd Tracy, Robert Turner, Roger Wever, Michael Zeider

Integrated Public Safety

Commission: Marcia Lamb

School for the Blind & Visually Impaired: Leslie Altmann

School for the Deaf: Cathy Covey, Mary Kovatch

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Submit your story ideas in an email to: spdcommunications@spd.in.gov

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Governor recognizes, thanks long-term employees

Legislative Services Agency: Susan Kennell, Judy Stull

Office of Technology: Sandy Jones, William Pierce, Kenneth Urshel

Office of the Inspector General: Charles Coffin

Office of the Secretary of State: Jane Kelley

State Board of Accounts: James Hochgesang

State Fair Commission: David Hummel

State Personnel Department: William Rager

Utility Regulatory Commission: Michael Gallagher

35 years of service

Adjutant General's Office: Dema Schoon

Alcohol & Tobacco Commission: John Copeland

Board of Animal Health: Kandace Alexander

Board of Tax Review: Ted Holaday

Bureau of Motor Vehicles Commission: Robert Carpenter, Rhonda Rutherford

Civil Rights Commission: Henrietta Poindexter

Department of Administration: Ellen Brassard, Jeffrey McQuinn

Department of Agriculture: David Lefforge

Department of Child Services: Bonnie Alley, Sharon Bates, Cynthia Blue, Charlene Burkett-Sims, Terrance Ciboch, Darlene McBride, Daryl Palmer, Vicki Stump, Deborah Townes, Peggy White, Alfreda Willis

Department of Correction: Karen Bates, Bruce Helming, Kathy Keegan-Dishman, Mary Laswell, Rodger McKinley, Michael Pavese, Charles Penfold, Donna Sprodi-Burt, Phillip Stark, Linda Vannatta, Howard Wilson

Department of Education: John Todd

Department of Environmental Management: Patrick Carroll, Donald Daily, Michael Dalton, Sharon Haggard, Mary Hollingsworth, Balvant Patel, Mark Paulsel, Gurdeo

Sondhe, Ruth Williams

Department of Labor: Kathleen Brewer

Department of Local Government Finance: Joseph Lukomski

Department of Natural Resources: Larry Ahlersmeyer, John Bacone, Melvin Bales, Nancy Bean, James Bergens, Michael Brown, William Bull, Daniel Ernst, Michael Ferguson, David Gray, Greg Leer, Edward Lippencott, Robert Montgomery, Mark Pochon, Robert Porch, Jeffery Reed, Mark Reiter, Thomas Riley, James Roach, Thomas Sanders, Cary Schuyler, Michael Smith, Mary Thielbar, Terry Whitsitt, William Wrightsman

Department of Revenue: Melody Poe, James Riley

Department of Workforce

Development: Stanley Bridgewater, Carla Burkett, David Burkett, Nancy Butler, Robert Butler, Rodney Haywood, Douglas Hubbard, Gloria Mercado, Dennis Riggs, Shelly Robertson, Deborah Summers, Tina Tanner

Family & Social Services

Administration: Joann Acord, Peggy Beatty, Ronnie Bennett, Penny Brim, David Bruns, Marilyn Casey, Janet Cash, Veronica Coleman, Aaron Jason Day, Catherine Eversole, Donald Geer, Paula Goff, Linda Goshert, Camilla Gunhouse-Lovati, Brenda Hogan, Thomas Horton, Carl Howard, Julie Hunter, Nancy Juengst, Dagoberto Martinez, Bruce McKay, Carol Munson, Tammy Proffet, Keith Proffet, Roy Rhodes, Brian Short, Penny Shumard, Kausar Siddiqi, Kathy Stevens, Kathy Sutherland, Sheila Terry Geer, John Trent

Indiana House of Representatives: Cheryl Bruns

Indiana Judicial Center: Jenny Kidwell

Indiana State Department of Health: Wendy Clingaman, Paul Dotson, Michele Fletcher, Teresa Foreman, Kiran Khurana

Indiana State Library: Beverly Chandler, Pamela Cook, Douglas Conrads, Elizabeth Shanahan

Indiana State Museum: Ronald Tolan

Indiana State Police: Michael Crabtree, James Harris, Marty McKinney

Indiana Supreme Court: Dawn Brown, Edward Campbell, Donald Hendrickson, Lilia Judson, Raymond Kickbush, Dennis McKinney, Walter Palmer, John Rader, John Westhafer
INDOT: Daniel Bewley, Melvin Brier, Bradley Clark, Michael Crill, Tony Davison, Gregory Dennis, Donald Dyson, Brenda Fox, Rickie Furnish, Charles Galliher, Jerry Gilbert, Jerry Gould, Marilyn Hamilton, Harold Horn, Warren Jones, Glen Klein, Brian Kline, Tim Kyler, Kenneth Larsen, Timothy Marker, George Martin, Mary Meece, Carl Norman, Jeffrey Parker, Truman Pauley, James Pickett, Melany Prather, Brenda Recobs, Rhonda Richardson, Michael Rivers, Ralph Roarks, Darrell Roland, Jeffrey Stahl, Bryan Stinson, Mark Stoelting, John Strait, Daniel Wilson, Jack Wray, Anthony Zander

Integrated Public Safety

Commission: Howard Stantz

Office of Technology: Katherine Fitzgerald, Louis McKain, Beth Tex

Professional Licensing Agency: Jeri Archer

School for the Blind & Visually Impaired: Anthony Brown

School for the Deaf: Damita Bond
State Board of Accounts: John Irelan, Alan Linneweber, Ronald Robertson, David Shearer

State Personnel Department: Keith Beesley

Law Enforcement Training Board: Charles Braun

Legislative Services Agency: John Stieff, Rebecca Walker

Utility Regulatory Commission: Jerry Webb

Indiana BMV makes strong impression in Texas

In June, the Indiana Bureau of Motor Vehicles (BMV) was proclaimed the “best in the nation,” when the agency earned its third International Customer Service Award from the American Association of Motor Vehicle Administrators (AAMVA) in the past five years.



Other states have been looking to Indiana for ways to successfully address customer service issues. According to the NBC affiliate in Dallas/Fort Worth, Texas should be one of those states. A reporter from the TV station has been investigating the reasons for long wait lines at the Texas Department of Public Safety Driver License offices. The NBC reporter traveled to Indiana to learn how Governor Mitch Daniels changed the culture and reformed the state’s Bureau of Motor Vehicles (BMV).

In the most recent customer survey, the Indiana BMV’s satisfaction rating was 95.9 percent. The BMV completes more than 13 million transactions each year, including the registration of 7.2 million vehicles and maintenance of more than 4.6 million drivers’ records. Almost 4 million customers annually visit the BMV’s 138 license branches, and the myBMV.com website has 4.8 million visitors each year.

Indiana’s improvement plan included hiring management from the retail arena and paying workers incentives for providing better customer service. Focusing on a customer driven approach brought the agency to measure wait times and improve the quality and efficiency of its operations.

“We were no better, I promise, than Texas or anywhere else a few years ago,” Daniels told NBC 5.

Daniels knew change must be injected into the agency in large part due to the bottom

line: millions of people spending hours in lines equals millions of lost productivity hours.

“There’s a very literal cost -- not just in aggravation, but in precious time, which is money,” he said.

Because wait times was a key focus of the story, the Dallas reporter was very interested in how the BMV measured branch visit times. He focused on the new touch-screen computer system being installed at the busiest branches that allows the BMV to track the total visit time from entering the branch until completing the transaction. The former system did not capture the time a customer waited before checking in at the reception counter.

Scott Waddell, Indiana BMV Commissioner noted that the system also alerts branch management staff when a visit time exceeds 30 minutes. Depending on the situation, managers can take immediate or longer term steps to solve the problem. In some cases, workers from nearby locations can be reassigned to help eliminate the lines. He also cited the “Customer Choices” initiative that created more convenient ways for customers to do business with the BMV. This, for many customers, eliminated the

need to visit a license branch. To date, more than 70 percent of all registration/plate renewals are being completed online, by mail or by phone.

“I don’t even let them use the term wait time,” Gov. Daniels said. “We don’t want you waiting. It’s visit time. We operate here in Indiana state government on the old business principle –if you’re not keeping score, you’re just practicing.”

Right now, the average license office visit in Indiana is just 14 minutes and 28 seconds. Each day, wait times are analyzed to identify slow points and address them.



“We don’t want you waiting. It’s visit time” said Gov. Daniels.”

Currently the Texas DPS has a system that is similar to the former Indiana one that only measures wait times from the point of reaching the service counter and fails to recognize the “pre-wait” time, which in some areas is multiple hours. The Texas plan to fix the current problem is to spend \$63 million on six new mega locations. With no data to back up this plan, the Texas media is skeptical, calling it “very Texan [which means] build it bigger and it will be better.”

Benefits

Express Scripts and Medco are now one company



EXPRESS SCRIPTS®

Express Scripts and Medco Health Solutions, Inc., have come together as one company to manage your prescription benefit. The new company provides us with even greater savings, care and convenience.

For now, it's business as usual for all Express Scripts and Medco members. If you currently enjoy the savings and convenience of home delivery, there are no changes to your service. Please continue to refill your prescriptions as you normally would by using your current prescription drug ID card, refill order forms, www.medco.com or the toll-free member services telephone number on your ID card.

Express Scripts appreciates your patience as they upgrade your services over the next few months. Until the renaming process is complete, you may see messages from both Express Scripts and Medco. Please be assured that it's all from the same company.

DNR

September is Indiana Archaeology Month

This month Indiana observes the 17th annual statewide celebration of archaeology. The Department of Natural Resources' Division of Historic Preservation and Archaeology (DHPA) is sponsoring a full list of events and it can be found by clicking [here](#).

There has been a surge of interest in underwater archaeology in our state as well as in the identification, preservation and interpretation of underwater cultural resources. As a result, the focus of this year's Indiana Archaeology Month commemorative poster and shirt designs is underwater archaeology in Indiana. The designs feature a number of images of artifacts, sites and features from Indiana waterways from several counties, including Lake and Porter. Shirts may be purchased (\$6 each) in the Department of Natural Resources

Customer Service Center in the Indiana Government Center South, Room W160A, Indianapolis. For mail orders, call 317/232-4200. DHPA archaeology staff are also bringing shirts to sell, while supplies last to events they attend during Indiana Archaeology Month.

To obtain a free Indiana Archaeology Month poster, you may either visit the DHPA office (at 402 West Washington Street, Room W274, Indianapolis) or pick up a poster at an Indiana Archaeology Month event.

If you have any questions, don't hesitate to contact Amy Johnson, Archaeology Outreach Coordinator, at ajohnson@dnr.IN.gov or 317-232-6982. Go to www.in.gov/dnr/historic/3674.htm to learn more about Archaeology Month.



Giving back

State Employees' Community Campaign kicks off September 20

The 2012 /2013 State Employees' Community Campaign (SECC) is starting soon.

This year's campaign begins with a charity fair from 11 a.m. to 1 p.m. Thursday, Sept. 20, in the Indiana Government Center South Atrium. Several charities who have benefited from



Lori Torres

past SECC contributions are expected to be in attendance.

This year's chair is Lori Torres, who serves as the state's Commissioner of the Department of Labor. The theme for the campaign is "A Work of Heart."

The only requirement for

participating in SECC is that the organization to which you want to donate must have a 501(c)(3) ruling. You can donate money with a one-time contribution or take advantage of payroll deductions. Whichever method works best for you, we hope you can help us to reach our goal of \$1.2 million. Click here to read answers to a few common questions.

Visit www.insecc.org for additional information.

Indiana's Business Climate Ranks Best in the Midwest, 5th in the U.S.

Indiana was ranked as the best place to do business in the Midwest and the fifth best nationwide in the Pollina Corporate Top 10 Pro-Business States for 2012 study, co-published with the American Economic Development Institute. This is the fourth ranking in less than a year in which the Hoosier State's business climate has scored a top ten finish nationally.

The Pollina Corporate Top 10 Pro-Business States study, now in its ninth year, is based on 32 factors controlled by state government, including taxes, human resources, education, right-to-work legislation, energy costs, infrastructure spending, workers compensation laws, economic incentive programs and state economic development efforts. Indiana's ranking in the report has moved up 18 places since 2010, earning it the title of "most improved state" this year.

"Indiana's pro-business policies and solid fiscal house continue to earn national attention as a frontrunner for new jobs and investment," said Dan Hasler, Secretary of Commerce and chief executive officer of the Indiana Economic Development Corporation. "This ranking is the latest validation of this administration's focus since 2005 to make economic development efforts a top priority. Above all else, business climate matters and the pay-off for Hoosiers is new careers and opportunities."

Indiana's 5th place ranking makes it the only Midwestern state and the only Northern state in the publication's top ten. Among neighboring states, Kentucky ranked 28th, Ohio ranked 20th, Michigan ranked 39th and Illinois ranked 48th.

"Under Governor Daniels' leadership,



Indiana became the first Great Lakes or New England state to become a right-to-work state," said Dr. Ronald R. Pollina, president of Pollina Corporate Real Estate, Inc. and co-author of the Pollina Corporate Top 10 Pro-Business States study. "Indiana legislators also made significant changes to their state's workers' compensation regime. Indiana property taxpayers saw substantial saving compared to previous years thanks to statewide tax caps on their property tax bills. These factors were instrumental in raising Indiana's pro-business rank."



The Pollina Corporate Top 10 Pro-Business States study is the latest in a series of national accolades the Hoosier State's business climate has garnered. In July, CNBC named Indiana the fifth most business friendly state in the nation in its "America's Top States

for Business" report. Also, Indiana's business environment recently scored a top five finish nationally in Chief Executive magazine's "Best & Worst States" survey of more than 500 chief executives released in May.

For Pollina Corporate's complete report, click [here](#).

Family Medical Leave FML has new website

State Personnel's Family Medical Leave website has a new look that you want to be sure to check out! The website has been updated with information including the new electronic process for Family-Medical Leave (FML), which includes step-by-step instructions on how to request and upload information for FML. Please note this process applies only to employees in agencies using State Personnel Department (SPD) staff to process FML requests.

In addition to the new electronic process, there is also a new FML Surgery Packet. This packet provides detail on how to secure leave for an employee's own procedure or to care for a qualifying family member recovering from a procedure. While you are there, if you have not already, review the Expectant Parent Packet that is a useful resource for employees who are expecting a new addition. You can access all of this information and more at www.in.gov/spd/2397.htm

If you have additional questions about Family Medical Leave, please call the FML helpline at 317-234-7955, or toll free at State Personnel's Call Center: 1-855-SPD-INHR (1-855-773-4647) and choose the FML option.

I got third place in a what? My day at the State Fair

Cross this accomplishment off the bucket list for this reporter: Third place in a Watermelon Seed Spitting Contest. I have now lived a full life after I competed in the contest at this year's Indiana State Fair. You never really know what you'll experience at the state fair, until you get there.

It was \$2 dollar Tuesday, so after a few cost-efficient food purchases, I looked at my state fair program and saw "Watermelon Seed Spitting Contest" in the Ag/Hort Building. I had to see this. I arrived just in time to see the kid's competition wrapping up. The announcement was made for the adult competition and I was in. So how did this work? It was like the long jump in the Olympics, but no running or jumping. You just spit a watermelon seed into a concrete pit. Get it?

My first spit went 26 feet, seven inches and I'd taken over first place after the first 10 spitters or so. Immediately, the next spitter got 28 feet, the next 27 feet and I was speechless. After it was all said and done, another spitter had tied me, so it was a spit-off for third place.

Let me tell you the key to seed-spitting, since I'm now an expert.



I was awarded a participant and third place ribbon by the Honey Princess, left and Karen Lackee, the voice of the Watermelon Seed Spitting Contest.

Make sure you remove the moisture from the seed by holding it in your teeth and sucking the water off. In the spit-off, I was up first and I launched one 32 feet and my opponent was no match for me. I still got third place, but I walked away knowing that I had the longest spit in the contest.

What other fun did I have at the fair? Well, besides my fun with watermelon seeds, here's what I liked:

Jeff's State Fair Top 5:

1 "Buttercup" Cheese Sculpture

– Created by the Cheese Lady Sarah Kaufman, the 1,950 pound cheese sculpture (pictured right) was on display in the DuPont Food Pavilion. It consisted of: 1,280 pounds of cheddar, 640 pounds of white cheddar, 20 pounds of Swiss, 10 pounds of gouda, five pounds of pepper jack and 195,000 pounds of milk. It was a sight to behold. When do we get to eat that?

2 Ciao Italia – The Indiana Economic Development

Corporation and the Indiana State Fair presented this 17-day exhibit in the International Pavilion. The exhibit highlighted food, facts and fun aspects of Italy and featured the food of a favorite Indy food truck aptly named "Little Eataly." Also, special focus was given to the town of Clinton's Little Italy Festival, (Labor Day weekend) that draws tens of thousands of people each year. www.littleitalyfestival.org.

3 Ball State Ag/Hort Building –

Besides the seed spitting contest, there were a lot of cool things in the Ag/Hort Building. Here you found the top 4-H agriculture and horticulture exhibits like the largest watermelon, tallest sunflower and the giant pumpkin. Also featured was the "Ball



This is "Buttercup" in all it's glory!

State Backyard" created each year by the Ball State University's Department of Landscape Architecture students. And there was about any type of honey available for purchase. Sweet!

4 Eating a sandwich without the bun – Don't try this at home.

I mean it! For lunch I had a Chicken Eggo, a sandwich from Carousel Concessions that included a fried chicken breast with cheese, lettuce, and tomato between two Eggo waffles. Hey, it was healthier than the Raspberry Doughnut Chicken Sandwich. For dinner, I couldn't resist the offering from the Bloomington food truck Big Cheeze called "Lego My Chedo". It was a grilled cheese on waffles, with bacon and cheddar. Also a syrup dipping sauce was included if you had given up on your diet. Have I mentioned [fitness center discounts for state employees](#) yet?

5 World's Largest Boar – Always in my top five things to see at the state fair. This year's hog "Tickle Me Elmo III" weighed in at 1,303 pounds. He must've eaten the cheese sculpture.

Jeff Mullins, State Personnel Department Communications. Tell me what you liked at the State Fair on twitter at @INSPD.

Healthy children

Prevent childhood obesity by healthy habits

You might think your children are getting enough exercise in school; but, it takes more than just an hour once a week for your kids to be healthy. September is [National Childhood Obesity Awareness Month](#), and even if your children aren't overweight, you can use these tips from USA.gov to make sure they form healthy habits now that will last a lifetime.

Healthy living starts with solid nutrition

Making sure your kids [get enough fruits and vegetables](#) can be tricky, but you can start by mixing vegetables into meals you already make. Consider tossing some spinach in with your pasta or dicing peppers to mix in with your tacos. When it comes to snacks, have fresh fruit or chopped veggies on hand that your kids can grab instead of chips or cookies.

If you're struggling to get your kids excited about healthy foods, MyPlate.gov's kids section can help. Their fun "Blast Off" game lets kids advance their character by making healthy food options. They can also use coloring sheets to design their own plates full of healthy food.

Encourage your kids to play

The other important part of battling childhood obesity is making sure your kids get enough physical activity. Kids need 60 minutes of vigorous play each day to be healthy.

So encourage your kids to put down their video game controllers and organize a game of tag or capture the flag. You can also sign your kids up for a team sport or give them toys that encourage play, like a basketball or jump rope.

Find more ideas for the whole family at [LetsMove.gov](#).

Health warning

10 cases of West Nile Virus in Indiana

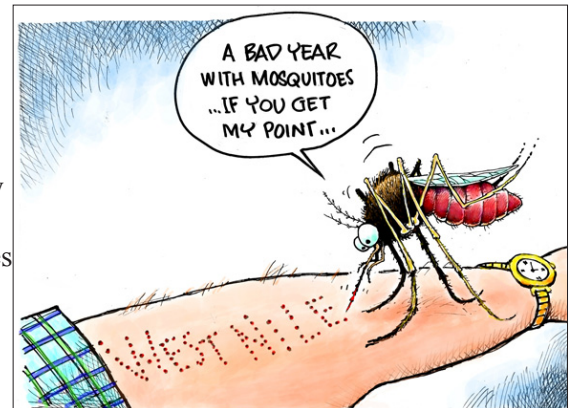
Hoosiers are encouraged to take steps to protect themselves from West Nile virus and other mosquito-borne diseases. West Nile transmission within the mosquito population is currently much higher than in previous years. So far in 2012, mosquitoes carrying the virus have been found in 67 Indiana counties, compared with 34 counties in 2011.

"Nationally, we are being hit harder than ever before, especially in some of the southern states like Texas," said State Health Commissioner Gregory Larkin, M.D. "Here in Indiana we are seeing more counties earlier in the year with positive mosquito pools, meaning a greater risk to Hoosiers. One of the most effective ways Hoosiers can protect themselves is to eliminate areas where mosquitoes breed. Dump wading pools, bird baths, buckets and be sure to clean your gutters and discard any debris in your yard."

State health officials recommend:

- Avoid places with mosquitoes;
- Apply insect repellent containing DEET, picaradin or oil of lemon eucalyptus to clothes and exposed skin;
- Install or repair screens on windows and doors to keep mosquitoes out of the home; and,
- When possible, wear pants and long sleeves, especially if walking in wooded or marshy areas.

West Nile virus usually causes West Nile fever, a milder form of the illness, which can include fever, headache, body aches, swollen lymph glands or a rash. Some individuals develop a more severe form of the disease with encephalitis or meningitis and other severe syndromes, including flaccid muscle paralysis.



To reduce potential mosquito breeding grounds:

- Discard old tires, tin cans, ceramic pots or other containers that can hold water;
- Repair failed septic systems;
- Drill holes in the bottom of recycling containers left outdoors;
- Keep grass cut short and shrubbery trimmed;
- Clean clogged roof gutters, particularly if leaves tend to plug up the drains;
- Frequently replace the water in pet bowls;
- Flush ornamental fountains and birdbaths periodically; and,
- Aerate ornamental pools, or stock them with predatory fish.

There is no vaccine or cure for West Nile virus. Individuals who think they may have West Nile virus should see their healthcare provider.

For more information about mosquito safety, visit the Indiana State Department of Health's website at www.StateHealth.IN.gov.

To learn more about how West Nile virus is impacting health on the national level, visit the Centers for Disease Control and Prevention at www.cdc.gov/ncidod/dvbid/westnile/index.htm.



State Personnel Director Dan Hackler and Governor Daniels congratulate Louis Douglas on 65 years with the Indiana Department of Health at the 2012 Governor's Long-Term Employee Reception (Photo Credit: Dan Axler).

To view or download pictures from the Governor's Long-Term Employee reception visit: www.in.gov/spd/2513.htm



Artwork by Jerry Williams

HOOSIER S.T.A.R.T. AND STATE AUDITOR TIM BERRY CORDIALLY INVITE YOU TO THE FIFTH ANNUAL COMPLIMENTARY EDUCATIONAL DINNER EVENT OPEN TO ALL PARTICIPANTS OF THE HOOSIER S.T.A.R.T. RETIREMENT PLAN.

MONEY rules

to Rescue your Retirement

In addition to Jean Chatzky, our featured speaker, Hoosier S.T.A.R.T. representatives will be available to answer your questions, demonstrate how to navigate your account options on their new website, and give you the chance to schedule an appointment. Please select the location and/or date that works best for you. We look forward to seeing you there!

INDIANAPOLIS

OCTOBER 11, 2012
Downtown Westin
Live Appearance

Registration - 4:00

Breakout Sessions - 4:30 Hoosier S.T.A.R.T. Portfolio Investment Funds

Dinner - 5:30

— Indiana Long Term Care Insurance Program

HENRYVILLE

OCTOBER 24, 2012
Wooded Glen
Conference Center

Investment Overview
Jean Chatzky Video

Registration - 5:00
Dinner - 5:30

EVANSVILLE

OCTOBER 25, 2012
The Log Inn

Investment Overview
Jean Chatzky Video

Registration - 5:00 CST
Dinner - 5:30 CST

VALPARAISO

OCTOBER 30, 2012
Strongbow Inn

Investment Overview
Jean Chatzky Video

Registration - 5:00
Dinner - 5:30

FORT WAYNE


NOVEMBER 1, 2012
Landmark Centre

Investment Overview
Jean Chatzky Video

Registration - 5:00 CST
Dinner - 5:30 CST

Jean Chatzky



featuring bestselling author of *Money 911* and Financial Editor of NBC's **TODAY Show** 



Space is limited! Go to <http://2012hoosierstart.theregistrationsystem.com> to register for the 2012 Annual Hoosier S.T.A.R.T. Dinner. For questions or help registering, please contact Vicky Hunt at (877) 243-4192 or 2012hoosierstart@prodigy.net.



INDIANA GIS DAY & CONFERENCE

OCTOBER 23, 2012.

8:30 am - 3:00 pm

**Indiana Government Center South
Conference Center**

TOPICS

**GIS 101: What is GIS and
How Do I Get Started?**

**Indiana's New Statewide Aerial
Photography and Elevation Data
Project**

**New and Improved IndianaMap:
"One Map To Rule Them All"**

**Improving the Data About
Indiana's Surface Waters**

**Leveraging Geospatial Resources
through the Data Sharing Initiative**

Meet Your GIS Partners

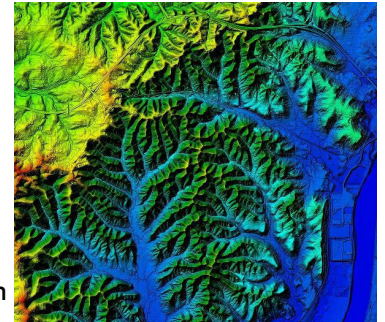
**"Houston, I Have a Problem":
Get All of Your GIS Questions
Answered at the Onsite Helpdesk**

And many more!



Want to learn more about GIS?

Geographic information systems (GIS) have become an integral tool in state agencies and local governments where they are used to support decision making in the public interest.



Explore the innovative ways GIS is used to improve government operations. GIS has the unique capability to help explain large amounts of information via maps and graphics using location information. Cross agency applications appear seamless when data is merged into a GIS. See the many new avenues for using this increasingly important technology.

GIS is used at the State to:

- Issue permits
- Plan transportation projects
- Share information with the public
- Study flooding
- Prepare for and respond to emergencies
- Understand environmental issues
- Study water quality
- Track health issues
- Inventory assets
- Understand public needs
- Plan new programs
- Promote economic development

Who should attend the conference?

Everyone who plans, manages, or performs activities similar to those above will benefit from attending this event. Presentations and resources are for all GIS users and pursuers of all levels!

For more information, contact:

Jim Sparks - Indiana Geographic Information Officer
Indiana Office of Technology
(317) 234-5889
gjo@iot.in.gov

<http://www.in.gov/gis/gisday.htm>



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